

## Frequently Asked Questions – Health Takaful

### **Q.1. Who can avail these health care plans offered by SALAMA Health Takaful?**

The health insurance plan by SALAMA is customized for catering to individuals and families .

### **Q.2. Are maternity benefits covered under SALAMA Health Takaful plans?**

Yes, maternity benefits are covered under SALAMA Health Takaful plans. SALAMA offers coverage for Pre-natal & Post-natal care, miscarriage, delivery, and any other maternity complications.

### **Q.3. Is international assistance included in the health care plans offered by SALAMA Health Insurance?**

Yes, the company offers international assistance. This is feature that provides access to a large number of health care providers globally for emergency medical procedures.

### **Q.4. Are the health care plans under SALAMA Health Takaful flexible?**

As this is a standard plan designed to make it easily accessible for our customers, the flexible options are for Annual Limit, deductible, and networks one can choose as per their requirement.

### **Q.5. Are there any additional benefits included in the SALAMA Health Takaful plans?**

Yes, being a comprehensive plan, the policy holder would get additional benefits such as dental, alternative medicine, emergency mental health treatment, options for both direct billing within the provided network and reimbursement (pay and claim).