

PROTECT THEM FIRST

REST  
is  
EASY



GET YOUR SALAMA PET INSURANCE QUOTE TODAY

## WHY DO YOU NEED PET INSURANCE?

You adore your pet, treat them like family and look to provide them with the best healthcare available. However, vet treatment can sometimes cost thousands of dirhams, and it is not surprising that some Pet owners find the sudden and unexpected costs associated with treatments related to accidents and illness overbearing.

SALAMA's Pet Insurance cover allows you to give your pet the best healthcare possible without creating a dent in your pocket.

## WHAT SALAMA PET INSURANCE COVERS?

-  All accidents and illnesses
-  Alternative therapies
-  Prescription medications
-  Advertising and rewards in case your pet is lost or missing
-  Specialist treatments
-  Euthanasia and more

## OUR PET INSURANCE PLANS

Package	Essential			Care			Care+		
Deductible*	AED 400	AED 1,000	AED 1,500	AED 400	AED 1,000	AED 1,500	AED 400	AED 1,000	AED 1,500
Vet Limit	AED 10,000			AED 20,000			AED 30,000		
Co pay	20% minimum of AED 50			20% minimum of AED 50			20% minimum of AED 50		
Third Party Liability	0			AED 20,000			AED 20,000		
Rewards & Advertising	0			AED 750			AED 750		
Euthanasia	0			AED 750			AED 750		
Preventative Care	0			0			AED 400		

\*Three deductible options of AED 400, AED 1,000, and AED 1,500 to choose from.

## WHY SALAMA PET INSURANCE?

- ✓ Direct Billing Network
- ✓ Easy Claim process
- ✓ Quick turnaround
- ✓ Monthly Contribution Payment Option

## OUR NETWORK LIST

1. Winterfell Veterinary & Pet Salon L.L.C
2. VET Veterinary Clinic L.L.C
3. Vets24 Veterinary Clinic
4. Little Paws Vet Clinic LLC

## OUR CLAIMS PROCESS

If one of your pets suffers an illness or accident, SALAMA Pet Insurance is here to help. Our claims process is simple and straightforward so you can relax and focus on what matters most, the health of your pet.

For the quickest resolution of your claim, follow the steps below:

### At the Vet's Office:

1. Make note of your vet's contact info. You'll need it later when you file your claim.
2. Gather all medical records from your vet, including your pet's medical diagnosis and any notes associated with it. If it's your first claim with us, please provide medical records, vaccination card from the past 12 months (including adoption records if applicable).
3. Ask for a copy of your invoice and an itemized receipt.
4. If the veterinary clinic is submitting the claim to [petclaims@amnly.com](mailto:petclaims@amnly.com) on your behalf, then you are not required to follow the next steps.

### After Your Pet Is Home:

1. Attach all medical records and vet notes, along with invoices and itemized receipt.
2. Submit your claim via email [petclaims@amnly.com](mailto:petclaims@amnly.com).
3. Make a copy of your paperwork to keep on file.

That's it! Remember to submit your claim within 15 days of your pet's vet visit, and if the claim is covered, you'll receive reimbursement by check or direct deposit – most claims are processed in less than 10 days.

Need help along the way? Our team is available on **+971 4581 3613**, from 9:00 AM to 5:00 PM Sunday to Thursday or email us on [petclaims@amnly.com](mailto:petclaims@amnly.com) to assist with any questions you may have.