

# **FINANCIAL REPORT 2021**

SALAMA - Islamic Arab Insurance Company (P.S.C)



INDEPENDENT AUDITOR'S REPORT AND CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2021

## Islamic Arab Insurance Co. (SALAMA) PJSC and its subsidiaries

### Consolidated financial statements

*31 December 2021* 

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#### **Board of Directors Report**

We are pleased to present the 42<sup>nd</sup> report to the Shareholders, along with the audited consolidated financial statements for the year ended on 31st December 2021.

SALAMA is one of the Middle East's oldest takaful insurance company. As the pioneer in a relatively nascent industry, we pride ourselves for being at the forefront of strong business practices, customer-focused product offerings and technology-driven solutions for growth. In the year 2021, SALAMA entities have performed well in their respective markets. Net profit for the year reached AED 48.17m, Gross written contributions reached AED 1.09bn amid challenging macroeconomic conditions, Assets under management (AUM) grew 7.5% YOY as a result of increased stakeholder confidence in SALAMA.

#### Performance of the Company and Corporate Governance

Over the last year, we have implemented disciplined and targeted underwriting practices to improve the core business performance. In our home market UAE, the Gross Written Contribution produced one of the best underwriting income, despite a highly competitive environment. We implemented cost optimization programs across the group companies to keep the costs at substantially effective and efficient manner.

The subsidiaries in Egypt Misr Emirate Takaful Life Company have also shown considerable improvement in their performances. The Gross Written Contribution of the Egyptian Saudi Insurance House (Non-Life company in Egypt) has increased by 17.%.

We continue to focus on improving the quality of the risk underwritten. To some extent, it has prevented our growth aspiration; however, we believe it is the right step for a solid growth foundation and also to be a responsible market participant in a crowded insurance market. The board has tasked the management to maintain a delicate balance between topline growth and underwriting income.

The regulatory framework in the UAE is evolving with various regulations issued in 2020 and 2021. Board is confident that these regulatory changes will improve the overall framework in which the insurance market operates in UAE. This regulation is going to have a far-reaching impact on the life insurance market from an initial adjustment phase where life insurance premiums may plummet and to healthy growth in years to come.

Another key area of focus is the improvement of our investment income. Over years SALAMA has not been able to profitably generate consistent cash earnings from its investment portfolio of nearly AED 1.3b of assets. The board is working to reprofile the investment book to low risk income yielding assets that provide stable cash income. We expect investment income to be a consistent and stable revenue stream and contribute to the bottomline as more assets are deployed in cash income generating assets.



SECURING OUR FUTURE, together.

The Board of Directors has been working with the management to realign the investment strategy of the Company. Following the review of all the investments across the various SALAMA entities, the Board has made numerous changes, which has led to a considerable shift in investment profile, making it less violate and more oriented towards sustainable cash income. SALAMA had a history of investments in low yield "Mudarbah" investments with varying quality underlying assets from non-regulated counterparties. You will note that the auditors have had difficulty obtaining balance confirmations for these legacy investments. The external auditors have highlighted this matter through their qualified opinion to audited financial statements. The Board of Directors is endeavoring to resolve this matter with minimum financial impact and will vigorously defend the values and redemptions of all these assets.

On a separate note, a Performance Order was issued by the Court against the Company for an amount of approx. AED 258 million. As at reporting date, Appeal Court of Dubai has issued its judgement refuting the letter of demand and cancelling the legal actions taken against the Group, accordingly the above-mentioned bank accounts totaling AED 258 million was released. This will significantly increase the solvency and liquidity of the Group.

The commitment of the Board on the realignment of the investment strategy and continued support towards business growth throughout the SALAMA group has maintained the rating of SALAMA to BBB' Ratings Put On CreditWatch Negative On Audit Qualifications by S&P. Despite the COVID-19 outbreak, we remain optimistic of the long term growth of SALAMA and its subsidiaries. Our zero debt balance sheet and AAA-rated capital adequacy will be our bedrock to a solid growth. The current volatility will likely offer attractive avenues of organic and inorganic growth, which the Board continues to explore.

Finally, the Board of Directors would like to convey their gratitude to our clients, reinsurers, regulators, and all other partners for their continued and invaluable support. Board would like to thank the management team of all subsidiaries of the SALAMA and team members for their continued efforts and contribution toward the growth of SALAMA.

#### **Board of Directors**

Jassim Alseddiqi – Chairman Saeed Mubarak Al-Hajeri – Vice Chairman Mohamed Hussain AlKhoori – Board Member Fraih Saeed AlQubaisi – Board Member Ahmad Al Sadah – Board Member Saeed Al Qassimi – Board Member

On behalf of the Board

Jassim Alseddiqi Chairman 29<sup>th</sup> March 2022

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## INDEPENDENT AUDITORS' REPORT TO THE SHAREHOLDERS OF ISLAMIC ARAB INSURANCE CO. (SALAMA) PJSC

#### Report on the audit of the consolidated financial statements

#### **Qualified opinion**

We have audited the consolidated financial statements of Islamic Arab Insurance Co. (Salama) PJSC (the Company) and its subsidiaries (the Group), which comprise the consolidated statement of financial position as at 31 December 2021, and the consolidated statement of profit or loss, consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, except for the effects of the matters described in the Basis for qualified opinion section of our report, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at 31 December 2021 and its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs).

#### **Basis for qualified opinion**

The Group's total assets include investment properties with a carrying amount of AED 142,055 thousand (2020: AED 139,534 thousand), investments which are carried at AED 559,066 thousand (2020: AED 676,596 thousand) and other assets and receivables which are carried at AED 256,354 thousand (2020 AED 375,540 thousand). The aforementioned assets include:

- Investment property with a carrying amount of AED 84,957 thousand (2020: AED 84,957 thousand) (note 7);
- Islamic placement investments of AED 47,142 thousand (2020: AED 45,889 thousand), available-for-sale investments of AED 62,561 thousand (2020: AED 58,244) and held to maturity investments of AED 65,738 thousand (2020: AED 65,738) (note 11); and
- Other receivables with a carrying amount of AED 33,639 thousand (2020: AED 34,006 thousand) (note 17).

Due to the ongoing litigations between the Group and different parties, we were unable to obtain sufficient appropriate audit evidence about the carrying amount of the aforementioned assets because we were unable to verify the judgements applied and estimates made in the determination of the fair value of these assets, and we were unable to determine if the Group legally owned these assets. Consequently, we were unable to determine whether any adjustments to these amounts were necessary.

The predecessor auditor's audit opinion in the prior year was also modified in respect of this matter.



#### Report on the audit of the consolidated financial statements (continued)

#### **Basis for qualified opinion (continue)**

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditors' responsibilities for the audit of the financial statements* section of our report.

We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' *International Code of Ethics for Professional Accountants (including International Independence Standards)* (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in the United Arab Emirates, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

#### **Other Matter**

The consolidated financial statements of the Group for the year ended 31 December 2020 were audited by another auditor who expressed a qualified opinion on those consolidated financial statements in their report dated 11 March 2021.

#### **Key audit matters**

Key audit matters are those matters that, in our professional judgment, were of most significance in the audit of the consolidated financial statements of the current year. These matters were addressed in the context of the audit of the consolidated financial statements as a whole, and in forming the auditor's opinion thereon, and we do not provide a separate opinion on these matters. For each matter below, our description of how our audit addressed the matter is provided in that context.

We have fulfilled the responsibilities described in the *Auditor's responsibilities for the audit of the consolidated financial statements* section of our report, including in relation to these matters. Accordingly, our audit included the performance of procedures designed to respond to our assessment of the risks of material misstatement of the consolidated financial statements. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying consolidated financial statements.



**Key audit matters** (continued)

#### **Key Audit Matter**

#### **How our audit Addressed the Key Audit Matter**

#### Valuation of takaful contract liabilities and retakaful contract assets

As at 31 December 2021, takaful contract liabilities and retakaful contract assets amounted to AED 903 million and AED 398 million (2020: AED 882 million and AED 387 AED million) respectively.

We focused on these balances because of the complexity involved in the estimation process, the significant judgements management and the directors make determining the appropriateness and adequacy of the liability. The liabilities which includes claims reported and not settled, incurred but not reported and mathematical reserve are based on a best-estimate of the ultimate cost of all claims incurred but not settled at a given date, whether reported or not, together with the related claims handling costs. A range of methods may be used to determine these provisions. Underlying these methods are a number of explicit or implicit assumptions relating to the expected settlement amount and settlement patterns of claims.

Retakaful assets are recognised when the related gross takaful liability is recognised according to the terms of the relevant retakaful contracts and their recoverability is subject to the probability of default and probable losses in the event of default by respective retakaful counterparties.

Note 14 and 15 to these consolidated financial statements describes the elements that make up the takaful contract liabilities and retakaful contract assets.

The work that we preformed to address this key audit matter included the following procedures:

- The evaluation and testing of key controls around the claims handling and reserve setting processes of the Group along with the recognition and release of retakaful assets. We examined evidence of the operation of controls over the valuation of individual claims reserves, such as large loss review controls and internal peer reviews (whereby reviewers examine documentation supporting claims reserves and consider if the amount recorded in the financial statements is valued appropriately).
- We checked samples of claims reserves and the respective share of reinsurance assets, through comparing the estimated amount of the reserve to appropriate documentation, such as reports from loss adjusters and where relevant inspection of the Group's correspondence with lawyers and reinsurers where the claim are under investigation.
- We reviewed management's reconciliation of the underlying group data recorded in the policy administration systems with the data used in the actuarial reserving calculations.
- We tied the takaful contract liabilities and retakaful assets as recommended by the Group's actuary to the liabilities and assets in the consolidated financial statements.
- We involved our actuarial specialist team members, to apply industry knowledge and experience and we compared the methodology, models and assumptions used against recognised actuarial practices.
- We obtained the retakaful treaty summary for the year and verified the details in the summary to the respective agreements.
- We reviewed the ratios of retakaful assets to related takaful contract liabilities to identify any variance from retakaful treaty arrangements.



Key audit matters (continued)

#### **Key Audit Matter**

#### **How our audit Addressed the Key Audit Matter**

#### Valuation of goodwill

As at 31 December 2021, the carrying value of goodwill amounted to AED 114,639 thousand (2020: AED 114,639 thousand) which is 2.4% of total assets and arose from separate acquisitions made by the Group.

Goodwill is allocated to cash generating units ('CGUs') for the purpose of impairment testing.

Given the magnitude of the goodwill balance and the continued economic uncertainty in certain regions, it is important to ensure that the goodwill impairment review is approached in a robust manner to identify potential impairments, where necessary.

The determination of their recoverable amount is complex and typically requires a high level of judgement, taking into account the different economic environments in which the Group operates. The most significant judgements arise over the forecast cash flows, discount rate and growth rate applied in the value-in-use valuation models.

We considered the valuation of goodwill to be a key audit matter, given the significant judgements applied and estimates made when determining the recoverable amount.

Note 6 of these consolidated financial statements describes the information of Goodwill.

The work that we preformed to address this key audit matter included the following procedures:

- Challenged the key assumptions used in the impairment model for goodwill, including specifically the operating cash flow projections, discount rates, and long term growth rates.
- Enquired of the management about the key assumptions used for estimating cash flow projections in the Group's impairment testing are those relating to revenue growth and operating margin.
- Considered the sensitivity of the impairment testing model to changes in key assumptions.
- We reconciled the net carrying amount of the goodwill allocated to the CGU to the Group's accounting records.
- Evaluating the objectivity, skills, qualifications and competence of independent external valuer.
- We reviewed the engagement letter with the independent external actuary to determine if the scope was sufficient for audit purposes.
- We also considered the adequacy of the Group's disclosures in respect of its goodwill impairment testing and whether disclosures about the sensitivity of the outcome of the impairment assessment to reasonably possible changes in key assumptions properly reflected the risks inherent in such assumptions.



#### Other information

Other information consists of the information included in the Directors' Report, other than the consolidated financial statements and our auditors' report thereon. Management is responsible for the other information.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard except for the matters described in the Basis for Qualified Opinion section of our report.

## Responsibilities of management and those charged with governance for the consolidated financial statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with IFRSs, and in compliance with the applicable provisions of the Company's Articles of Association and of the UAE Federal Law No. (2) of 2015 (as amended) and UAE Federal Law No. 6 of 2007, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

#### Auditors' Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.



#### Auditors' Responsibilities for the Audit of the Consolidated Financial Statements (continued)

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosure are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current year and are therefore the key audit matters. We describe these matters in our auditors' report unless law and regulations preclude public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.



#### Report on other legal and regulatory requirements

Further, as required by the UAE Federal Law No. (2) of 2015 (as amended), except for the matters referred to in the *Basis for qualified opinion* paragraph, we report that for the year ended 31 December 2021:

- i) the Group has maintained proper books of account;
- ii) we have obtained all the information we considered necessary for the purposes of our audit;
- the consolidated financial statements have been prepared and comply, in all material respects, with the applicable provisions of the Articles of Association of the Company and the UAE Federal Law No. (2) of 2015 (as amended);
- iv) the financial information included in the Directors' report is consistent with the books of account and records of the Group;
- v) as disclosed in note 11 to the financial statements, the Group has investment in securities as at 31 December 2021;
- vi) note 16 to the financial statements discloses material related party transactions and balances, and the terms under which they were conducted;
- vii) note 45 to the consolidated financial statements discloses fees and penalties paid by the Group during the year ended 31 December 2021;
- viii) based on the information that has been made available to us, nothing has come to our attention which causes us to believe that the Group has contravened during the financial year ended 31 December 2021 any of the applicable provisions of the UAE Federal Law No. (2) of 2015 (as amended) or its Articles of Association, which would have a material impact on its activities or its financial position; and
- ix) the Group has no social contributions made during the year.

Further, as required by the U.A.E. Federal Law No. 6 of 2007 and the related Financial Regulations for Insurance Companies, we report that we have obtained all the information and explanations we considered necessary for the purpose of our audit except for the matter described in the basis for qualified opinion section of our report. For disclosure on solvency requirements, refer note 47.

For Ernst & Young

Signed by:

Ashraf Abu-Sharkh

Partner

Registration No. 690

30 March 2022

Dubai, United Arab Emirates

### CONSOLIDATED STATEMENT OF FINANCIAL POSITION

As at 31 December 2021

	Notes	2021 AED'000	2020 AED'000
ASSETS			
Property and equipment	5	36,480	39,548
Goodwill and intangibles	6	117,772	115,237
Investment properties	7	142,055	139,534
Right-of-use assets	8	4,426	8,034
Investment in associates	9	34,447	32,932
Deposits	10	239,649	202,828
Investments	11	559,066	676,596
Participants' investments in unit-linked contracts	11	2,396,075	2,228,346
Deposits with takaful and retakaful companies	12	2,387	2,406
Contributions and takaful balance receivables	13	213,404	207,776
Retakafuls' share of outstanding claims	14	262,350	214,940
Retakafuls' share of unearned contribution	15	135,789	172,006
Other assets and receivables	17	256,354	375,540
Restricted bank balances	18	258,469	-
Bank balances and cash	18	109,321	91,950
TOTAL ASSETS		4,768,044	4,507,673
LIABILITIES AND POLICYHOLDERS' FUND			
Outstanding claims and family takaful reserve	14	574,950	558,598
Payable to participants for unit-linked contracts	20	2,394,963	2,224,849
Unearned contribution reserve	15	327,756	323,040
Short term borrowings	21	25,000	-
Takaful balances payable	22	205,662	163,830
Other payables and accruals	23	391,906	319,426
Lease liabilities	8	4,639	8,264
Total liabilities		3,924,876	3,598,007
Policyholders' fund	24	-	-
Total liabilities and policyholders' fund		3,924,876	3,598,007
EQUITY			
Share capital	25	1,210,000	1,210,000
Treasury shares	26	(35,972)	(35,972)
Statutory reserve	27	101,262	97,257
Accumulated losses		(371,672)	(308,059)
Other reserves	28	(136,131)	(127,892)
Equity attributable to Owners of the Company		767,487	835,334
Non-controlling interest	29	75,681	74,332
Total equity		843,168	909,666
TOTAL LIABILITIES, POLICYHOLDERS' FUND ANI	EQUITY	4,768,044	4,507,673

Chairman

Chief Executive Officer

## CONSOLIDATED STATEMENT OF PROFIT OR LOSS

Notes	2021 AED'000	2020 AED'000
	1,088,077 (394,413)	1,167,022 (436,177)
	693,664 (41,698)	730,845 (23,756)
	651,966	707,089
	38,454	38,162
	690,420	745,251
	527,180	497,189
		(283,690)
	251,332	213,499
	(27,602)	34,477
	223,730 305,311	247,976 330,681
	529,041	578,657
	161,379	166,594
30	18,427 18,057	116,828 19,358
	197,863	302,780
31	(137,043) (3,350)	(127,522) (3,052)
32	57,470 (9,297)	172,206 (12,340)
	48,173	159,866
	-	(2,967)
	48,173	156,899
	30	Notes       AED'000         1,088,077 (394,413)       693,664 (41,698)         651,966       38,454         690,420       527,180         (275,848)       251,332         (27,602)       223,730 305,311         529,041       161,379         30       18,427 18,057         197,863       31         (137,043) (3,350)       57,470 (9,297)         32       (9,297)         48,173       -

### CONSOLIDATED STATEMENT OF PROFIT OR LOSS (continued)

	Notes	2021 AED'000	2020 AED'000
<b>Discontinued operations</b> Profit from discontinued operations	19	-	150
Net profit after tax and distribution to policyholders		48,173	157,049
Attributable to: Shareholders Non-controlling interest		40,053 8,120 48,173	149,368 7,681 157,049
Basic and diluted earnings per share (AED)	33	0.034	0.126
Basic and diluted earnings per share (AED) – continuing operations		0.034	0.126

## CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

	Notes	2021 AED'000	2020 AED'000
Net profit after tax and distribution to policyholders		48,173	157,049
Other comprehensive loss net of income tax			
Items that may be reclassified subsequently to profit or loss:			
Net movement or change in foreign exchange translation reserv	e	(8,808)	(9,241)
Net changes in fair value of investments		(2,132)	508
Share of other comprehensive income of associates		791	538
Net movement or change in revaluation reserves			(5,520)
Other comprehensive loss		(10,149)	(13,715)
TOTAL COMPREHENSIVE INCOME		38,024	143,334
A ttuibutoble to			
Attributable to: Shareholders Non-controlling interest		30,190 7,834	134,851 8,483
		38,024	143,334

### CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

	Share capital AED'000	Statutory reserve AED'000	Revaluation reserve AED'000	Foreign exchange translation reserve AED'000	Investment fair value reserve AED'000	Treasury shares AED'000	Accumulated losses AED'000	Regulatory reserve AED '000	Total AED'000	Non- controlling interest AED'000	Total equity AED'000
Balance at 1 January 2021	1,210,000	97,257	20,753	(122,196)	(26,581)	(35,972)	(308,059)	132	835,334	74,332	909,666
Profit for the year							40,053	-	40,053	8,120	48,173
Other comprehensive income  Net movement or change in foreign exchange				(0.522)					(0.522)	(20.0)	(0.000)
translation reserve Net changes in fair value	-	-	-	(8,522)	-	-	-	-	(8,522)	(286)	(8,808)
of investments	-	-	-	-	(2,132)	-	-	-	(2,132)	-	(2,132)
Share of other comprehensive income of associates	-	-	-	-	791	-	-	-	791	-	791
Net movement or change in revaluation reserves	-	-	-	-	-	-	-	-	-	-	-
Total other comprehensive loss	-	-	-	(8,522)	(1,341)	_	-	-	(9,863)	(286)	(10,149)
Total comprehensive income for the year	-	-	-	(8,522)	(1,341)	-	40,053	-	30,190	7,834	38,024
Transactions with owners, recorded directly in equity Change in non-controlling											
interest on disposal of Subsidiary	-	-	-	-	-	-	-	-	_	-	-
Dividend paid	-	-	-	-	-	-	(98,037)	-	(98,037)	(6,485)	(104,522)
Transfer to regulatory reserve	-	-	-	-	-	-	(1,624)	1,624	-	-	-
Transfer to statutory reserve	_	4,005	_	-	-	-	(4,005)	-	-	-	
Balance at 31 December 2021	1,210,000	101,262	20,753	(130,718)	(27,922)	(35,972)	(371,672)	1,756	767,487	75,681	843,168

### CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

	Share capital AED'000	Statutory reserve AED'000	Revaluation reserve AED'000	Foreign exchange translation reserve AED'000	Investment fair value reserve AED'000	Treasury shares AED'000	Accumulated losses AED'000	Regulatory reserve AED '000	Total AED'000	Non- controlling interest AED'000	Total equity AED'000
Balance at 1 January 2020	1,210,000	82,320	31,930	(112,043)	(27,627)	(35,972)	(376,824)		771,784	73,471	845,255
Profit for the year  Other comprehensive income  Net movement or change in foreign exchange	-	-	-	-	-	-	149,368	-	149,368	7,681	157,049
translation reserve Net changes in fair value	-	-	-	(10,026)	-	-	-	-	(10,026)	785	(9,241)
of available-for-sale investments Share of other comprehensive	-	-	-	-	508	-	-	-	508	-	508
income of associates	-	-	-	-	538	-	-	-	538	-	538
Net movement or change in revaluation reserves			(5,537)						(5,537)	17	(5,520)
Total other comprehensive loss	-		(5,537)	(10,026)	1,046				(14,517)	802	(13,715)
Total comprehensive income for the year	-		(5,537)	(10,026)	1,046		149,368		134,851	8,483	143,334
Transactions with owners, recorded directly in equity											
Change in non-controlling interest on disposal of Subsidiary	_	_	_	-	_	_	_	_	_	(5,056)	(5,056)
Dividend paid	-	-	-	-	-	-	(71,301)	-	(71,301)	(2,566)	(73,867)
Transfer to regulatory reserve	-	-	-	-	-	-	(132)	132	-	-	-
Transfer to retained earnings on			(5.640)	(107)			5.767				
disposal of subsidiary Transfer to statutory reserve	-	14,937	(5,640)	(127)	-	-	5,767 (14,937)	-	-		
Balance at 31 December 2020	1,210,000	97,257	20,753	(122,196)	(26,581)	(35,972)	(308,059)	132	835,334	74,332	909,666

## CONSOLIDATED STATEMENT OF CASH FLOWS

		2021 AED'000	2020 AED'000
CASH FLOWS FROM OPERATING ACTIVITIES  Net profit after tax and distribution to policyholders		48,173	157,049
Adjustments for:			
Depreciation on property and equipment	5	2,937	3,444
Depreciation on right-to-use assets	8	3,591	3,701
Amortisation of intangible assets	6	852	883
Share of profit from associates	9	(1,960)	(5,341)
Net movement in unearned contribution reserve	15	40,933	22,828
Unrealised loss/(gain) on investment	30	36,634	(30,869)
Unrealised (gain)/loss on investment properties	30	(4,220)	3,481
Provision and impairment of receivables	13	(1,357)	5,691
Dividend income	30	(827)	(1,314)
Gain on sale of subsidiary	30	-	(604)
Gain on disposal of share of associate	30	<u> </u>	(35,059)
Operating cash flows before changes in operating assets and liabilities		124,756	123,890
Decrease/(increase) in deposits with takaful and retakaful companies	12	18	(295)
(Increase)/decrease in contributions and takaful balance receivable	13	(4,271)	(40,017)
Decrease in other assets and receivables	17	119,186	53,418
Decrease in assets held-for-sale	19	-	57,616
(Decrease)/increase in outstanding claims (net of retakaful)	14	(31,058)	20,200
	22,23	114,312	(79,388)
Decrease in liabilities against assets held-for-sale	30	-	(42,228)
Net cash generated from operating activities		322,943	93,196
CASH FLOWS FROM INVESTING ACTIVITIES			
Disposal/(purchase) of property and equipment-net	5	131	(1,346)
(Purchase)/disposal of intangible assets-net	6	(3,387)	97
Investment property-net	7	(3,507)	1,436
Net movement in deposits	10	(36,821)	10,687
Repayment of principal and interest on lease liability	8	(3,625)	(3,608)
Dividend income from associates	9	1,237	931
Investments-net	11	64,005	(163,418)
Change in unit-linked contracts assets and liabilities	11	2,386	6,982
Decrease in term deposits under lien or with maturity after three month	ı 18	3,248	83,073
Proceed from disposal of share in associate	9	3,240	62,488
Dividends received	30	827	1,314
	30		
Cash from/(used) in investing activities		28,001	(1,364)
CASH FLOWS FROM FINANCING ACTIVITIES			
Net movement in non-controlling interest		1,181	(5,056)
Funds received from short term borrowings		25,000	-
Dividend paid	46	(98,037)	(73,867)
Cash used in financing activities		(71,856)	(78,923)
NET INCREASE IN CASH AND CASH EQUIVALENTS		279,088	12,909
Cash and cash equivalents at 1 January		83,821	70,912
Less: Restricted Cash at Bank		(258,469)	-
CASH AND CASH EQUIVALENTS AT THE END OF THE YEAR (NO	ΓE 18)	104,440	83,821
Non cash transaction:			
Provision for liabilities no longer required written back			
Transfer from associate to FVTPL		-	40,802

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 1. GENERAL INFORMATION

Islamic Arab Insurance Co. (Salama) PJSC (the "Company") is a public joint stock company, registered in the Emirate of Dubai, United Arab Emirates (UAE) and operates through various branches in the UAE. The registered office of the Company is P.O. Box 10214, Dubai, United Arab Emirates under registration number 42381 with Ministry of Economy and under registration number 17 with the Insurance Authority. The principal activity of the Company is the writing of all classes of general takaful and family takaful business, in accordance with Islamic Shari'ah principles and in accordance with the Articles of the Company, UAE Federal Law No. (2) of 2015 for commercial companies and UAE Federal Law No. (6) of 2007, concerning regulations of insurance operations.

Federal Law Decree No. 32 of 2021 which repeals and replaces Federal Law No. 2 of 2015 (as amended) on Commercial Companies was issued on 20 September 2021 and is effective from 2 January 2022. The Group is in the process of reviewing the new provisions and will apply the requirements thereof no later than one year from the date on which the new Decree Law came into effect.

The Company and its subsidiaries are referred to as "the Group". Tariic Holding BSC (Tariic), a subsidiary of the Company, is an intermediate holding company in Bahrain and no commercial activities are carried out in the Kingdom of Bahrain. Details of the Company's subsidiaries are mentioned in note 28 of these consolidated financial statements. The Group has the following principal subsidiaries which are engaged in insurance and reinsurance under Islamic Shari'ah principles:

		Group's o	wnership	Country of	
Subsidiaries	Principal activities	2021	2020	incorporation	
Directly owned					
Tariic Holding Company B.S.C	No takaful operations	99.40%	99.40%	Kingdom of Bahrain	
Misr Emirates Takaful Life Insurance Co.	Family Takaful	85%	85%	Egypt	
Salama Immobilier	No takaful operations	84.25%	84.25%	Senegal	
Egyptian Saudi Insurance Home	General Takaful	51.15%	51.15%	Egypt	
Through Tariic					
Salama Assurances Algeria	General Takaful	96.98%	96.98%	Algeria	

## 2. APPLICATION OF NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS (IFRSs)

#### 2.1 New standards and interpretations effective after 1 January 2021

The following new and revised IFRSs, which became effective for annual periods beginning on or after 1 January 2021, have been adopted in these consolidated financial statements. The Group has not early adopted any other standard, interpretation or amendment that has been issued but is not yet effective. The application of these revised IFRSs has not had any material impact on the amounts reported for the current and prior years but may affect the accounting for future transactions or arrangements.

- Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16 relating to 'Interest Rate Benchmark Reform Phase 2, that address issues that might affect financial reporting after the reform of an interest rate benchmark, including its replacement with alternative benchmark rates.
- Amendment to IFRS 16 'Leases' to provide lessees with an exemption from assessing whether a COVID-19 related rent concession is a lease modification. The effective date is 1 June 2021.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## 2. APPLICATION OF NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS (IFRSs) (continued)

#### 2.2 New and revised IFRS standards and interpretations but not yet effective

The standards and interpretations that are issued, but not yet effective, up to the date of issuance of the Group's consolidated financial statements are disclosed below.

The Company has not yet applied the following new and revised IFRSs that have been issued but are not yet effective:

- IFRS 17: Insurance Contracts. Effective for annual period beginning on or after 1 January 2023
- Amendments to IAS 1: Classification of Liabilities as Current or Non-current. Effective for annual period beginning on or after 1 January 2023.
- Amendments relating to IAS 16, IAS 37, IFRS 3 and some annual improvements on IFRS 1, IFRS 9, IAS 41 and IFRS 16 (effective for annual periods beginning after 1 January 2022)
- Amendments to IAS 8: Definition of Accounting Estimates. Effective for annual reporting periods beginning on or after 1 January 2023. Early adoption is permitted.
- Amendments to IAS 1 and IFRS Practice Statement 2: Disclosure of Accounting Policies. Effective for annual period beginning on or after 1 January 2023 with earlier application permitted.

Management anticipates that these new standards, interpretations and amendments will be adopted in the Group's financial statements as and when they are applicable and adoption of these new standards, interpretations and amendments, except for IFRS 17, mentioned below, may have no material impact on the consolidated financial statements of the Group in the period of initial application.

Management anticipates that IFRS 17 will be adopted in the Group's consolidated financial statements for the annual period beginning 1 January 2023. The application of IFRS 17 may have significant impact on amounts reported and disclosures made in the Group's consolidated financial statements in respect of its insurance contracts. However, it is not practicable to provide a reasonable estimate of the effects of the application of this standard until the Group performs a detailed review.

#### 2.3 Applying IFRS 9 Financial Instruments with IFRS 4 Insurance Contracts

In September 2016, the IASB published an amendment to IFRS 4 which addresses the concerns of insurance companies about the different effective dates of IFRS 9 Financial instruments and the forthcoming new insurance contracts standard. The amendment provides two different solutions for insurance companies: a temporary exemption from IFRS 9 for entities that meet specific requirements (applied at the reporting entity level), and the 'overlay approach'. Both approaches are optional.

IFRS 4 (including the amendments) will be superseded by the forthcoming new insurance contracts standard. Accordingly, both the temporary exemption and the 'overlay approach' are expected to cease to be applicable when the new insurance standards becomes effective.

The Group has performed an assessment of the amendment and concluded that its activities are predominantly connected with insurance. Management has applied the temporary exemption in its reporting period starting on 1 January 2018. The Group has decided to opt for the options to defer application of IFRS 9 given in said amendments to IFRS 4 "Insurance contracts" and concluded to apply IFRS 9 w.e.f. from 1 January 2023.

#### 3. SIGNIFICANT ACCOUNTING POLICIES

The significant accounting policies applied in the preparation of these consolidated financial statements are summarised below. These policies have been consistently applied to each of the years presented.

#### 3.1 Statement of compliance

The consolidated financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRSs") and applicable provisions of UAE federal Law No. 2 of 2015, the UAE Federal law No. (6) of 2007, and the articles of association of the Company. The Group is in the process of complying with the requirements of the Financial Regulations for Insurance Companies issued by the Insurance Authority pertaining to Article (3) of Section (1), relating to asset distribution and allocation limits and 6(h) – Addendum 1 of Section (1).

The Company also prepares the special purpose financial statement in accordance with financial reporting provisions of Resolution No. (10) of 2016 issued by UAE Insurance Authority.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.2 Basis of preparation

The consolidated financial statements have been prepared on the historical cost basis except for revaluation of certain financial instruments as explained in the accounting policies below. Historical cost is generally based on the fair value of the consideration given in exchange for assets.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date, regardless of whether that price is directly observable or estimated using another valuation technique. In estimating the fair value of an asset or a liability, the Group takes into account the characteristics of the asset or liability if market participants would take those characteristics into account when pricing the asset or liability at the measurement date. Fair value for measurement and/or disclosure purposes in these consolidated financial statements is determined on such basis, except for share-based payment transactions that are within the scope of IFRS 2, leasing transactions that are within the scope of IFRS 16, and measurements that have some similarities to fair value but are not fair value, such as net realizable value in IAS 2 or value in use in IAS 36.

The principal accounting policies are set out below.

#### 3.3 Functional and presentation currency

These consolidated financial statements are presented in UAE Dirham (AED), which is the functional currency of the Company. Except as otherwise indicated, financial information presented in UAE Dirham has been rounded to the nearest thousand.

#### 3.4 Basis of consolidation

The consolidated financial statements comprise the financial statements of the Company and its subsidiaries as at 31 December 2021. Control is achieved when the Group is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. Specifically, the Group controls an investee if, and only if, the Group has:

- Power over the investee (i.e., existing rights that give it the current ability to direct the relevant activities of the investee)
- Exposure, or rights, to variable returns from its involvement with the investee
- The ability to use its power over the investee to affect its returns

The Company reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control listed above.

When the Company has less than a majority of the voting rights of an investee, it has power over the investee when the voting rights are sufficient to give it the practical ability to direct the relevant activities of the investee unilaterally.

The Company considers all relevant facts and circumstances in assessing whether or not the Company's voting rights in an investee are sufficient to give it power, including:

- the size of the Company's holding of voting rights relative to the size and dispersion of holdings of the other vote holders;
- potential voting rights held by the Company, other vote holders or other parties;
- rights arising from other contractual arrangements; and
- any additional facts and circumstances that indicate that the Company has, or does not have, the current ability to direct the relevant activities at the time that decisions need to be made, including voting patterns at previous shareholders' meetings.

Consolidation of a subsidiary begins when the Company obtains control over the subsidiary and ceases when the Company loses control of the subsidiary. Specifically, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated statement of profit or loss and consolidated statement of comprehensive income from the date the Group gains control until the date when the Company ceases to control the subsidiary.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.4 Basis of consolidation (continued)

Non-controlling interests in subsidiaries are identified separately from the Group's equity therein. Those interests of non-controlling shareholders that are present ownership interests entitling their holders to a proportionate share of net assets upon liquidation may initially be measured at fair value or at the non-controlling interests' proportionate share of the fair value of the acquiree's identifiable net assets. The choice of measurement is made on an acquisition-by-acquisition basis. Other non-controlling interests are initially measured at fair value. Subsequent to acquisition, the carrying amount of non-controlling interests is the amount of those interests at initial recognition plus the non-controlling interests' share of subsequent changes in equity.

Profit or loss and each component of other comprehensive income are attributed to the owners of the Company and to the non-controlling interests. Total comprehensive income of subsidiaries is attributed to the owners of the Company and to the non-controlling interests even if this results in the non-controlling interests having a deficit balance.

When necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies in line with the Group's accounting policies.

All intragroup assets and liabilities, equity, income, expenses and cash flows relating to transactions between members of the Group are eliminated in full on consolidation.

When the Group loses control of a subsidiary, the gain or loss on disposal recognised in profit or loss is calculated as the difference between (i) the aggregate of the fair value of the consideration received and the fair value of any retained interest and (ii) the previous carrying amount of the assets (including goodwill), less liabilities of the subsidiary and any non-controlling interests. All amounts previously recognised in other comprehensive income in relation to that subsidiary are accounted for as if the Group had directly disposed of the related assets or liabilities of the subsidiary (i.e. reclassified to profit or loss or transferred to another category of equity as required/permitted by applicable IFRS Standards). The fair value of any investment retained in the former subsidiary at the date when control is lost is regarded as the fair value on initial recognition for subsequent accounting under IAS 39 when applicable, or the cost on initial recognition of an investment in an associate or a joint venture. Details of the Group's subsidiary at 31 December 2021 are mentioned in Note 1.

#### 3.5 Business combination

Acquisitions of businesses are accounted for using the acquisition method. The consideration transferred in a business combination is measured at fair value, which is calculated as the sum of the acquisition-date fair values of the assets transferred by the Group, liabilities incurred by the Group to the former owners of the acquiree and the equity interests issued by the Group in exchange for control of the acquiree. Acquisition-related costs are generally recognised in profit and loss as incurred.

At the acquisition date, the identifiable assets acquired and the liabilities assumed are recognised at their fair value.

Goodwill is measured as the excess of the sum of the consideration transferred, the amount of any non-controlling interests in the acquiree, and the fair value of the acquirer's previously held equity interest in the acquiree (if any) over the net of the acquisition-date amounts of the identifiable assets acquired and the liabilities assumed. If, after reassessment, the net of the acquisition-date amounts of the identifiable assets acquired and liabilities assumed exceeds the sum of the consideration transferred, the amount of any non-controlling interests in the acquiree and the fair value of the acquirer's previously held interest in the acquiree (if any), the excess is recognised immediately in profit or loss as a bargain purchase gain

When the consideration transferred by the Group in a business combination includes assets or liabilities resulting from a contingent consideration arrangement, the contingent consideration is measured at its acquisition-date fair value and included as part of the consideration transferred in a business combination. Changes in the fair value of the contingent consideration that qualify as measurement period adjustments are adjusted retrospectively, with corresponding adjustments against goodwill. Measurement period adjustments are adjustments that arise from additional information obtained during the 'measurement period' (which cannot exceed one year from the acquisition date) about facts and circumstances that existed at the acquisition date.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.5 Business combination (continued)

The subsequent accounting for changes in the fair value of the contingent consideration that do not qualify as measurement period adjustments depends on how the contingent consideration is classified. Contingent consideration that is classified as equity is not remeasured at subsequent reporting dates and its subsequent settlement is accounted for within equity. Contingent consideration that is classified as an asset or a liability is remeasured at subsequent reporting dates in accordance with IAS 39, or IAS 37 Provisions, Contingent Liabilities and Contingent Assets, as appropriate, with the corresponding gain or loss being recognised in profit or loss.

When a business combination is achieved in stages, the Group's previously held equity interest in the acquiree is remeasured to fair value at the acquisition date (i.e. the date when the Group obtains control) and the resulting gain or loss, if any, is recognised in profit or loss. Amounts arising from interests in the acquiree prior to the acquisition date that have previously been recognised in other comprehensive income are reclassified to profit or loss where such treatment would be appropriate if that interest were disposed of.

If the initial accounting for a business combination is incomplete by the end of the reporting period in which the combination occurs, the Group reports provisional amounts for the items for which the accounting is incomplete. Those provisional amounts are adjusted during the measurement period (see above), or additional assets or liabilities are recognised, to reflect new information obtained about facts and circumstances that existed at the acquisition date that, if known, would have affected the amounts recognised at that date.

#### 3.6 Investments in associates

An associate is an entity over which the Group has significant influence and that is neither a subsidiary nor an interest in a joint venture. Significant influence is the power to participate in the financial and operating policy decisions of the investee but is not control or joint control over those policies.

The results and assets and liabilities of associates are incorporated in these consolidated financial statements using the equity method of accounting, except when the investment is classified as held for sale, in which case it is accounted for in accordance with *IFRS 5 Non-current Assets Held for Sale and Discontinued Operations*. Under the equity method, an investment in an associate is initially recognised in the consolidated statement of financial position at cost and adjusted thereafter to recognise the Group's share of the profit or loss and other comprehensive income of the associate. When the Group's share of losses of an associate exceeds the Group's interest in that associate (which includes any long-term interests that, in substance, form part of the Group's net investment in the associate), the Group discontinues recognising its share of further losses. Additional losses are recognised only to the extent that the Group has incurred legal or constructive obligations or made payments on behalf of the associate.

An investment in an associate is accounted for using the equity method from the date on which the investee becomes an associate. On acquisition of the investment in an associate, any excess of the cost of the investment over the Group's share of the net fair value of the identifiable assets and liabilities of the investee is recognised as goodwill, which is included within the carrying amount of the investment. Any excess of the Group's share of the net fair value of the identifiable assets and liabilities over the cost of the investment, after reassessment, is recognised immediately in profit or loss in the period in which the investment is acquired.

The requirements of IAS 36 are applied to determine whether it is necessary to recognise any impairment loss with respect to the Group's investment in an associate. When necessary, the entire carrying amount of the investment (including goodwill) is tested for impairment in accordance with IAS 36 as a single asset by comparing its recoverable amount (higher of value in use and fair value less costs of disposal) with its carrying amount. Any impairment loss recognised is not allocated to any asset, including goodwill that forms part of the carrying amount of the investment. Any reversal of that impairment loss is recognised in accordance with IAS 36 to the extent that the recoverable amount of the investment subsequently increases.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.6 Investments in associates (continued)

The Group discontinues the use of the equity method from the date when the investment ceases to be an associate. When the Group retains an interest in the former associate and the retained interest is a financial asset, the Group measures the retained interest at fair value at that date and the fair value is regarded as its fair value on initial recognition in accordance with IAS 39. The difference between the carrying amount of the associate at the date the equity method was discontinued, and the fair value of any retained interest and any proceeds from disposing of a part interest in the associate or a joint venture is included in the determination of the gain or loss on disposal of the associate. In addition, the Group accounts for all amounts previously recognised in other comprehensive income in relation to that associate on the same basis as would be required if that associate had directly disposed of the related assets or liabilities. Therefore, if a gain or loss previously recognised in other comprehensive income by that associate would be reclassified to profit or loss on the disposal of the related assets or liabilities, the Group reclassifies the gain or loss from equity to profit or loss (as a reclassification adjustment) when the associate or joint venture is disposed of.

When the Group reduces its ownership interest in an associate but the Group continues to use the equity method, the Group reclassifies to profit or loss the proportion of the gain or loss that had previously been recognised in other comprehensive income relating to that reduction in ownership interest if that gain or loss would be reclassified to profit or loss on the disposal of the related assets or liabilities.

When a Group entity transacts with an associate of the Group, profits and losses resulting from the transactions with the associate are recognised in the Group's consolidated financial statements only to the extent of interests in the associate that are not related to the Group.

#### 3.7 Non-current assets held for sale

Non-current assets (and disposal groups) classified as held for sale are measured at the lower of carrying amount and fair value less costs to sell.

Non-current assets and disposal groups are classified as held for sale if their carrying amount will be recovered through a sale transaction rather than through continuing use. This condition is regarded as met only when the sale is highly probable, and the asset (or disposal group) is available for immediate sale in its present condition. Management must be committed to the sale which should be expected to qualify for recognition as a completed sale within one year from the date of classification.

When the Group is committed to a sale plan involving loss of control of a subsidiary, all of the assets and liabilities of that subsidiary are classified as held for sale when the criteria described above are met, regardless of whether the Group will retain a non-controlling interest in its former subsidiary after the sale.

When the Group is committed to a sale plan involving disposal of an investment in an associate or, a portion of an investment in an associate, the investment, or the portion of the investment in the associate, that will be disposed of is classified as held for sale when the criteria described above are met. The Group then ceases to apply the equity method in relation to the portion that is classified as held for sale. Any retained portion of an investment in an associate that has not been classified as held for sale continues to be accounted for using the equity method.

#### 3.8 Takaful contracts

#### 3.8.1 Classification

The Group issues contracts that transfer either takaful risk or both takaful and financial risks. The Group does not issue contracts that transfer only financial risks.

Contracts under which the Group accepts significant takaful risk from another party (the policyholders) by agreeing to compensate the policyholders if a specified uncertain future event (the insured event) adversely affects the policyholder are classified as takaful contracts. Takaful risk is significant if an insured event could cause the Group to pay significant additional benefits due to happening of the insured event compared to its non-happening.

Takaful contracts may also transfer some financial risk. Financial risk is the risk of a possible future change in one or more of a specified profit rate, security price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index or other variable, provided in the case of a non-financial variable that the variable is not specific to a party to the contract.

Contracts where takaful risk is not significant are classified as investment contracts. Once a contract is classified as a takaful contract it remains classified as a takaful contract until all rights and obligations are extinguished or expire.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.8 Takaful contracts (continued)

#### 3.8.2 Recognition and measurement

Takaful contracts are classified into three main categories, depending on the duration of risk and whether or not the terms and conditions are fixed.

#### General Takaful contracts

Gross written contributions, in respect of annual policies, are recognised in the consolidated statement of profit or loss at policy inception. The contributions are spread over the tenure of the policies on a straight line basis, and the unexpired portion of such contributions are included under "unearned contributions" in the consolidated statement of financial position.

#### Family Takaful contracts

These contracts relate to human life events, for example death, bodily injury etc. For short term contracts, normally with group customers, the contributions are recognised when due. For long term contracts, normally with individual customers, the contributions are booked on receipt.

#### Investment featured unit-linked contracts

A unit-linked takaful contract is a takaful contract linking payments on the contract to units of investment funds administrated by the Group with the contributions received from the plan holder. These funds are administrated by the Group on behalf of plan holders in fiduciary trust as a Mudarib (Manager). In addition, Group manages Tabarru fund on behalf of plan holders to meet the obligations arising out of takaful operations. The Group has no recourse to the assets of Tabarru fund. An investment charge based on a certain percentage of value of fund is charged as fee. The liability towards the plan holder is linked to the performance of the underlying assets of these funds. This embedded derivative meets the definition of a takaful contract. Since all the liabilities arising from the embedded derivative are already measured at fair value and since all the investments on behalf of plan holders are classified as fair value through profit and loss, the Group does not account for embedded derivatives separately.

In case of a claim, the amount paid is the higher of the sum assured or the unit value. The liability is calculated through actuarial valuation based on the present value of expected benefits to plan holders.

Where the Tabarru Fund is insufficient to meet the liabilities, the shareholders shall grant profit free loan to the fund to meet its liabilities under the contracts held with participants. This loan is called Qard-e-Hasan. The Qard-e-Hasan is repaid to shareholders from the future surplus of Tabarru Fund.

The contribution after allocation to unit fund/investment fund of plan holder is called Takaful Donation and is taken to Tabarru fund from where Wakala fee is paid to shareholders. Takaful Donation is based on appropriate rates of mortality and morbidity. The Tabarru fund is a collective pool established, invested and managed in accordance with Shari'ah Principles with the purpose of providing benefits on the lives of covered members (plan holders) and for the repayment of Qard-e-Hasan (if applicable).

The individual life contracts contain investment participation feature. A surplus may arise in Tabarru fund after accounting for the claims, relevant expenses, investment returns and reserves. The surplus is available for the distribution to eligible participants provided there is net surplus in the Tabarru Fund in respect of the relevant year. The distribution is at the discretion of the Board of Directors. This contractual right is supplement to the other benefits mentioned in the contract.

These takaful contracts insure human life events over a long duration. However, Takaful contributions are recognised directly as liabilities. These liabilities are increased by fair value movement of underlying investments/unit prices and are decreased by policy administration fees, mortality and surrender charges and withdrawals, if any.

The liability for these contracts includes any amounts necessary to compensate the Group for services to be performed over future periods. This is the case for contracts where the policy administration charges are higher in the initial years than in subsequent years. The mortality charges deducted in each period from the contract holders as a group are considered adequate to cover the expected total death benefit claims in excess of the contract account balances in each period; no additional liability is therefore established for these claims.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.8 Takaful contracts (continued)

#### 3.8.3 Unearned contribution reserve

The unearned contribution considered in the unearned contributions reserve comprise the estimated proportion of the gross contribution written which relates to the periods of takaful subsequent to the consolidated statement of financial position date. Unearned contribution reserve is calculated using the 1/365 method except for marine and engineering business. The unearned contribution reserve for marine is recognised as fixed proportion of the written contribution as required in the financial regulation. The rate at which the contribution is earned is deemed to increase at the same rate at which the risk faced increases over the lifetime of the policy. Unearned contribution for Family Takaful business are considered by the Group's actuary in the calculation for family takaful reserve.

#### 3.8.4 Claims

Claims incurred comprise the settlement and the internal and external handling costs paid and changes in the provisions for outstanding claims arising from events occurring during the financial period. Where applicable, deductions are made for salvage and their recoveries.

Claims outstanding comprise provisions for the Group's estimate of the ultimate cost of settling all claims incurred but unpaid at the reporting date whether reported or not, and related internal and external claims handling expenses and reduced by expected salvage and other recoveries. Claims outstanding are assessed by reviewing individual reported claims. Provisions for claims outstanding are not discounted. Adjustments to claims provisions established in prior periods are reflected in the consolidated financial statements of the period in which the adjustments are made. The methods used, and the estimates made, are reviewed regularly.

#### 3.8.5 Gross claims paid

Gross claims paid are recognised in the consolidated statement of profit or loss when the claim amount payable to policyholders' and third parties are determined as per the terms of the takaful contracts.

#### 3.8.6 Claims recovered

Claims recovered include amounts recovered from retakaful companies in respect of the gross claims paid by the Group, in accordance with the retakaful contracts held by the Group. It also includes salvage and other claims recoveries.

#### 3.8.7 Gross outstanding and IBNR claims

Gross outstanding claims comprise the estimated costs of claims incurred but not settled at the consolidated financial position date. Provisions for reported claims not paid as at the date of consolidated statement of financial position are made on the basis of individual case estimates. This provision is based on the estimate of the loss, which will eventually be payable on each unpaid claim, established by the management in the light of currently available information and past experience. An additional net provision is also made for any claims incurred but not reported ("IBNR") at the date of consolidated statement of financial position on the basis of management estimates.

The retakaful share of the gross outstanding claims is estimated and shown separately.

#### 3.8.8 Contribution deficiency reserve

Provision is made for contribution deficiency arising from general takaful contracts where the expected value of claims and expenses attributable to the unexpired periods of policies in force at the consolidated financial position date exceeds the unearned contributions provision and already recorded claim liabilities in relation to such policies. The provision for contribution deficiency is calculated by reference to classes of business which are managed together, after taking into account the future investment return on investments held to back the unearned contributions and claims provisions.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.8 Takaful contracts (continued)

#### 3.8.9 Retakaful

The Group cedes retakaful in the normal course of business for the purpose of limiting its net loss potential through the diversification of its risks. Assets, liabilities and income and expense arising from ceded retakaful contracts are presented separately from the assets, liabilities, income and expense from the related takaful contracts because the retakaful arrangements do not relieve the Group from its direct obligations to its policyholders.

Amounts due to and from retakaful operators are accounted for in a manner consistent with the related contributions is included in retakaful assets.

Retakaful assets are assessed for impairment at each consolidated financial position date. A retakaful asset is deemed impaired if there is objective evidence, as a result of an event that occurred after its initial recognition, that the Group may not recover all amounts due, and that event has a reliably measurable impact on the amounts that the Group will receive from the reinsurer. Impairment losses on retakaful assets are recognised in consolidated statement of profit or loss in the year in which they are incurred.

Profit commission in respect of retakaful contracts is recognised on an accrual basis.

#### 3.8.10 Deferred commission cost

For short term takaful contracts, the deferred commission cost asset represents the proportion of acquisition costs which corresponds to the proportion of gross contributions written that is unearned at the date of consolidated statement of financial position and becomes part of unearned contribution reserves.

For individual family takaful and long term unit-linked takaful contracts, commission relating to takaful features are amortised systematically over the average policy life. Commission that relates to investments feature is allocated to Participants on prorata basis.

#### 3.8.11 Takaful receivables and payables

Amounts due from and to policyholders, agents, reinsurers and retakaful companies and liability towards Participant Investment Account are financial instruments and are included in takaful receivables and payables, and not in takaful contract provisions or retakaful assets.

#### 3.8.12 Family takaful reserves

The risk reserves are determined by the independent actuarial valuation of future policy benefits. Actuarial assumptions include a margin for adverse deviation and generally vary by type of policy, year of issue and policy duration. Mortality and withdrawal rate assumptions are based on experience. Adjustments to the balance of fund are affected by charges or credits to income.

#### 3.8.13 Salvage and subrogation reimbursements

Some takaful contracts permit the Group to sell property (usually damaged) acquired in settling a claim (salvage). The Group may also have the right to pursue third parties for payment of some or all costs (subrogation). Estimates of salvage recoveries and subrogation reimbursements are recognised as an allowance in the measurement of the takaful liability for claims.

#### 3.8.14 Liability adequacy test

At the end of each reporting period, the Group assesses whether its recognised insurance liabilities are adequate using current estimates of future cash flows under its insurance contracts. If that assessment shows that the carrying amount of its insurance liabilities is inadequate in the light of estimated future cash flows, the entire deficiency is immediately recognised in income and an unexpired risk provision is created.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.9 Revenue recognition

#### 3.9.1 Takaful contract income

Revenue from takaful contracts is measured under revenue recognition criteria stated under takaful contracts in these consolidated financial statements.

#### 3.9.2 Profit from deposits

Profit from deposits is accrued on a time basis, by reference to the principal outstanding and at the effective profit rate applicable, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the asset's net carrying amount.

#### 3.9.3 Dividend income

Dividend income from investments is recognised when the Group's rights to receive payment have been established.

#### 3.9.4 Fee and commission income

Fee and commissions received or receivable which do not require the Group to render further service are recognised as revenue by the Group on the effective commencement or renewal dates of the related policies.

#### 3.9.5 Rental income

Rental income from investment properties which are leased under operating leases are recognised on a straight-line basis over the term of the relevant lease.

#### 3.10 Foreign currencies

The consolidated financial statements of the Group are presented in the currency of the primary economic environment in which the Group operates (its functional currency). For the purpose of the consolidated financial statements, the results and financial position of the Group are expressed in Arab Emirates Dirhams ("AED"), which is the functional currency of the Company and the presentation currency for the consolidated financial statements.

In preparing the consolidated financial statements of the Group, transactions in currencies other than the Company's functional currency (foreign currencies) are recorded at the rates of exchange prevailing at the dates of the transactions. At the end of each reporting period, monetary items denominated in foreign currencies are retranslated at the rates prevailing at that date. Non-monetary items carried at fair value that are denominated in foreign currencies are retranslated at the rates prevailing at the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

For the purpose of presenting consolidated financial statements, the assets and liabilities of the Group's foreign operations are translated at exchange rates prevailing on the reporting date. Income and expense items are translated at the average exchange rates for the period, unless exchange rates fluctuate significantly during that period, in which case the exchange rates at the date of transactions are used. Exchange differences arising are recognised in other comprehensive income and accumulated in a foreign exchange translation reserve.

On the disposal of a foreign operation (i.e. a disposal of the Group's entire interest in a foreign operation, or a disposal involving loss of control over a subsidiary that includes a foreign operation or a partial disposal of an interest in an associate that includes a foreign operation of which the retained interest becomes a financial asset), all of the exchange differences accumulated in a foreign exchange translation reserve in respect of that operation attributable to the owners of the company are reclassified to profit or loss.

In addition, in relation to a partial disposal of a subsidiary that includes a foreign operation that does not result in the Group losing control over the subsidiary, the proportionate share of accumulated exchange differences are reattributed to non-controlling interests and are not recognised in profit or loss. For all other partial disposals (i.e. partial disposals of associates that do not result in the Group losing significant, the proportionate share of the accumulated exchange differences is reclassified to profit or loss.

Goodwill and fair value adjustments arising on the acquisition of a foreign entity are treated as assets and liabilities of the foreign entity and translated at the closing rate. Exchange differences arising are recognised in other comprehensive income.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.11 Employee benefits

#### 3.11.1 Defined contribution plan

U.A.E. national employees of the Group are members of the Government-managed retirement pension and social security benefit scheme pursuant to U.A.E. labour law no. 7 of 1999. The Group is required to contribute 12.5% of the "contribution calculation salary" of payroll costs to the retirement benefit scheme to fund the benefits. The only obligation of the Group with respect to the retirement pension and social security scheme is to make the specified contributions. The contributions are charged to profit or loss.

#### 3.11.2 Provision for employees' end of service indemnity

Provision is also made for the full amount of end of service indemnity due to non-U.A.E. national employees in accordance with the U.A.E. Labour Law and is based on current remuneration and their period of service at the end of the reporting period. The provision relating to end of service indemnity is a non-current liability.

#### 3.12 Property and equipment

Land and buildings are stated at their revalued amounts, being the fair value at the date of revaluation, less any subsequent accumulated depreciation and any identified impairment losses. Revaluations are performed with sufficient regularity such that the carrying amounts do not differ materially from that which would be determined using the fair values at the reporting date.

Any revaluation increase arising on the revaluation of such land and buildings is credited in other comprehensive income to the revaluation reserve, except to the extent that it reverses a revaluation decrease for the same asset previously recognised in profit or loss, in which case the increase is credited to profit or loss to the extent of the decrease previously charged. A decrease in the carrying amount arising on the revaluation of such land and buildings is charged to profit or loss to the extent that it exceeds the balance, if any, held in the property revaluation reserve relating to a previous revaluation of that asset.

Other property and equipment are carried at cost less accumulated depreciation and any identified impairment losses.

Depreciation is charged so as to write off the cost or valuation of assets over their estimated useful lives, using the straight-line method. The estimated useful lives, residual values and depreciation method are reviewed at each year end, with the effect of any changes in estimate accounted for on a prospective basis.

The gain or loss arising on the disposal or retirement of an item of property and equipment is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognised in profit or loss.

The estimated useful lives of these assets (except for land) are 4 - 10 years.

Capital work-in-progress is stated at cost incurred from the date of commencement of the project to the date on which it is capitalised. When capitalised, capital work-in-progress is transferred to the appropriate category of property and equipment and depreciated in accordance with the Group's accounting policies.

#### 3.13 Investment properties

Investment properties are measured initially at cost, including transaction costs. Subsequent to initial recognition, investment properties are stated at fair value, which reflects market conditions at the reporting date. Gains or losses arising from changes in the fair values of investment properties are included in profit or loss in the period in which they arise, including the corresponding tax effect. Fair values are determined based on an annual valuation performed by an accredited external independent valuer.

Investment properties are derecognised either when they have been disposed of (i.e., at the date the recipient obtains control) or when they are permanently withdrawn from use and no future economic benefit is expected from their disposal. The difference between the net disposal proceeds and the carrying amount of the asset is recognised in profit or loss in the period of derecognition. In determining the amount of consideration from the derecognition of investment property the Group considers the effects of variable consideration, existence of a significant financing component, non-cash consideration, and consideration payable to the buyer (if any).

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.14 Intangible assets

#### Goodwill

Goodwill arises on the acquisition of subsidiaries. Goodwill is not amortised but is reviewed for impairment at least annually. For the purpose of impairment testing, goodwill is allocated to each of the Group's cash-generating units expected to benefit from the synergies of the combination. Cash-generating units to which goodwill has been allocated are tested for impairment annually. If the recoverable amount of the cash-generating unit is less than the carrying amount of the unit, the impairment loss is allocated first to reduce the carrying amount of any goodwill allocated to the unit and then to the other assets of the unit pro-rata on the basis of the carrying amount of each asset in the unit. An impairment loss recognised for goodwill is not reversed in a subsequent period. On disposal of a cash-generating unit, the attributable amount of goodwill is included in the determination of the profit or loss on disposal.

#### Computer Software

Intangible assets are reported at cost less accumulated amortisation and identified impairment losses, if any. Amortisation is charged on a straight-line basis over their estimated useful lives. The estimated useful life and amortisation method are reviewed at the end of each annual reporting period, with the effect of any changes in estimate being accounted for on a prospective basis. The useful lives considered in the calculation of amortisation is 3 - 5 years.

#### 3.15 Impairment of tangible and intangible assets

At the end of each reporting period, the Group reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Group estimates the recoverable amount of the cash-generating unit to which the asset belongs. Where a reasonable and consistent basis of allocation can be identified, corporate assets are also allocated to individual cash-generating units, or otherwise they are allocated to the smallest group of cash-generating units for which a reasonable and consistent allocation basis can be identified.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Where an impairment loss subsequently reverses, the carrying amount of the asset (cash-generating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (cash-generating unit) in prior years. A reversal of an impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

#### 3.16 Provisions

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that the Group will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the end of the reporting period, taking into account the risks and uncertainties surrounding the obligation. Where a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, a receivable is recognised as an asset if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.17 Income tax

The Company is not subject to any taxes on profits in the UAE. Taxation on foreign operations of the subsidiaries is provided for in accordance with fiscal regulations applicable in each territory.

#### 3.18 Policyholders' fund

Any deficit in the policyholders' fund is financed by the shareholders through Qard-e-Hasan as per their undertaking. The Group maintains a full provision against such balances (note 24).

#### 3.19 Leases

The Group as lessee

The Group assesses whether contract is or contains a lease, at inception of the contract. The Group recognises a right-of-use asset and a corresponding lease liability with respect to all lease arrangements in which it is the lessee, except for short-term leases (defined as leases with a lease term of 12 months or less) and leases of low value assets. For these leases, the Group recognises the lease payments as an operating expense on a straight-line basis over the term of the lease unless another systematic basis is more representative of the time pattern in which economic benefits from the leased assets are consumed.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Group uses its incremental borrowing rate.

Lease payments included in the measurement of the lease liability comprise:

- fixed lease payments (including in-substance fixed payments), less any lease incentives;
- variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;
- the amount expected to be payable by the lessee under residual value guarantees;
- the exercise price of purchase options, if the lessee is reasonably certain to exercise the options; and
- payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate
  the lease

The lease liability is presented as a separate line item in the consolidated statement of financial position.

The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability (using effective interest method) and by reducing the carrying amount to reflect the lease payments made.

The Group remeasures the lease liability (and makes a corresponding adjustment to the related right-of-use asset) whenever:

- the lease term has changed or there is a change in the assessment of exercise of a purchase option, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.
- the lease payments change due to changes in an index or rate or a change in expected payment under a guaranteed residual value, in which cases the lease liability is remeasured by discounting the revised lease payments using the initial discount rate (unless the lease payments change is due to a change in a floating interest rate, in which case a revise discount rate is used).
- a lease contract is modified and the lease modification is not accounted for as a separate lease, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.

The Group did not make any such adjustments during the periods presented.

The right-of-use assets are depreciated over the shorter period of lease term and useful life of the underlying asset. If a lease transfers ownership of the underlying asset or the cost of the right-of-use of asset reflects that the Group expects to exercise a purchase option, the related right-of-use asset is depreciated over the useful life of the underlying asset. The depreciation starts at the commencement date of the lease.

The right-of-use of assets are presented as a separate line in the consolidated statement of financial position.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.19 Leases (continued)

The Group as lessee (continued)

The Group applies IAS 36 to determine whether a right-of-use asset is impaired and accounts for an identified impairment loss as described in the 'Property and equipment' policy.

Variable rents that do not depend on an index or rate are not included in the measurement of the lease liability and the right-of-use asset. The related payments are recognised as an expense in the period in which the event or condition that triggers those payments occurs and are included in the line 'General and administrative expenses' in the consolidated statement of comprehensive income.

As a practical expedient, IFRS16 permits a lessee not to separate non-lease components, and instead account for any lease and associated non-lease components as a single arrangement. The Group has used this practical expedient.

#### The Group as lessor

The Group enters into lease agreements as a lessor with respect to some of its investment properties. Leases for which the Group is a lessor are classified as finance or operating leases. Whenever the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee, the contract is classified as a finance lease. All other leases are classified as operating leases.

Rental income from operating leases is recognised on a straight-line basis over the term of the relevant lease. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the leased asset and recognised on a straight-line basis over the lease term.

Amounts due from lessees under finance leases are recognised as receivables at the amount of the Group's net investment in the leases. Finance lease income is allocated to accounting periods so as to reflect a constant periodic rate of return on the Company's net investment outstanding in respect of the leases.

When a contract includes lease and non-lease components, the Company applies IFRS 15 to allocate consideration under the contract to each component.

#### 3.20 Financial assets

All financial assets are recognised and derecognised on trade date where the purchase or sale of a financial asset is under a contract whose terms require delivery of the financial asset within the timeframe established by the market concerned, and are initially measured at fair value, plus transaction costs, except for those financial assets classified as at held for trading, which are initially measured at fair value.

Financial assets of the Group are classified into the following specified categories: bank and cash balance, available-for-sale securities, fair value through profit or loss, held to maturity investments and 'loans and receivables'. The classification depends on the nature and purpose of the financial assets and is determined at the time of initial recognition.

The effective interest method is a method of calculating the amortised cost of a financial asset and of allocating interest income over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset, or, where appropriate, a shorter period to the net carrying amount on initial recognition.

#### 3.20.1 Bank balances and cash

Bank balances and cash comprise cash on hand and deposits and current accounts with banks that are readily convertible to a known amount of cash and are subject to an insignificant risk of changes in value.

#### 3.20.2 Financial assets at fair value through profit or loss

Financial assets at fair value through profit or loss are financial assets held for trading. A financial asset is classified in this category if acquired principally for the purpose of selling in the short term with any resultant gain or loss recognised in profit or loss.

#### 3.20.3 Held to maturity investment

If the Group has the positive intent and ability to hold debt securities and islamic placements to maturity, and these debt securities and islamic placements have not been designated at fair value through profit or loss, then they are classified as held-to-maturity. Held-to-maturity investments are measured at amortised cost using the effective profit sharing rate, less any impairment losses.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.20 Financial assets (continued)

#### 3.20.4 Available-for-sale securities

Available-for-sale securities are initially measured as cost, being fair value, including transaction costs, and are subsequently re-measured to fair value. Gains and losses arising from changes in fair value are recognised in other comprehensive income and accumulated in the cumulative changes in fair value of available-for-sale securities reserve with the exception of impairment losses, which are recognised in profit or loss. Where the investment is disposed of or is determined to be impaired, the cumulative gain or loss previously accumulated in the cumulative change in fair value is reclassified to profit or loss.

Dividend on available-for-sale securities are recognised in profit or loss when the Group's right to receive the dividend is established.

#### 3.20.5 Loans and receivables

Takaful and other receivables (excluding prepayments) and due from related parties that have fixed or determinable payments that are not quoted in an active market are classified as 'loans and receivables'. Loans and receivables are initially measured at fair value, plus transaction costs and subsequently measured at amortised cost using the effective interest method, less any impairment. Interest income is recognised by applying the effective interest rate, except for short-term receivables when the recognition of interest would be immaterial.

#### 3.20.6 Impairment of financial assets

Financial assets, other than those at held for trading, are assessed for indicators of impairment at the end of each reporting date. Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows of the asset have been affected.

For investments classified as available-for-sale, a significant or prolonged decline in the fair value of the security below its cost is considered to be objective evidence of impairment.

For certain categories of financial asset, such as takaful and other receivables, assets that are assessed not to be impaired individually are, in addition, assessed for impairment on a collective basis. Objective evidence of impairment for a portfolio of receivables could include the Group's past experience of collecting payments, an increase in the number of delayed payments in the portfolio as well as observable changes in national or local economic conditions that correlate with default on receivables.

For held to maturity investment, the amount of the impairment is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the financial asset's original effective interest rate.

The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets with the exception of insurance receivables, where the carrying amount is reduced through the use of an allowance account. When a contract receivable is considered uncollectible, it is written off against the allowance account. Subsequent recoveries of amounts previously written off are credited against the allowance account. Changes in the carrying amount of the allowance account are recognised in profit or loss.

When an available-for-sale securities is considered to be impaired, cumulative gains or losses previously recognised in other comprehensive income are reclassified to profit or loss.

With the exception of available-for-sale, if, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed through profit or loss to the extent that the carrying amount of the investment at the date the impairment is reversed does not exceed what the amortised cost would have been had the impairment not been recognised.

In respect of available-for-sale, impairment losses previously recognised in profit or loss are not reversed through profit or loss. Any increase in fair value subsequent to an impairment loss is recognised in other comprehensive income.

#### 3.20.7 Derecognition of financial assets

The Group derecognises a financial asset only when the contractual rights to the cash flows from the asset expire; or it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another entity. If the Group neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Group recognises its retained interest in the asset and an associated liability for amounts it may have to pay.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.21 Financial liabilities and equity instruments issued by the Group

#### 3.21.1 Classification as debt or equity

Debt and equity instruments are classified as either financial liabilities or as equity in accordance with the substance of the contractual arrangement.

#### 3.21.2 Equity instruments

An equity instrument is any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities. Equity instruments issued by the Group are recorded at the proceeds received, net of direct issue costs.

#### 3.21.3 Treasury shares

When share capital recognised as equity is repurchased, the amount of the consideration paid, including directly attributable costs, is recognised as a deduction from equity. Repurchased shares are classified as treasury shares and are presented as a deduction from total equity in consolidated statement of changes in equity.

#### 3.21.4 Financial liabilities

Financial liabilities are classified as 'other financial liabilities'.

#### 3.21.5 Other financial liabilities

Takaful and other payables and due to related parties are classified as 'other financial liabilities' and are initially measured at fair value, net of transaction costs. Other financial liabilities (except for deferred reinsurance commission) are subsequently measured at amortised cost using the effective interest method, with interest expense recognised on an effective yield basis except for short term payable when the recognition of interest would be immaterial.

Takaful and other payables and due to related parties are classified as 'other financial liabilities' and are initially measured at fair value, net of transaction costs. Other financial liabilities (except for deferred reinsurance commission) are subsequently measured at amortised cost using the effective interest method, with interest expense recognised on an effective yield basis except for short term payable when the recognition of interest would be immaterial.

The effective interest method is a method of calculating the amortised cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments through the expected life of the financial liability, or, where appropriate, a shorter period to the net carrying amount on initial recognition.

#### 3.21.6 Derecognition of financial liabilities

The Group derecognises financial liabilities when, and only when, the Group's obligations are discharged, cancelled or they expire.

#### 3.21.7 Dividend distribution

Dividend distribution to the Group's shareholders is recognised as a liability in the Group's consolidated financial statements in the period in which the dividend is approved by the Group's shareholders.

#### 3.22 Underwriting income attributable to policyholders and shareholders

As stated in note 1, the Group operates in accordance with Islamic Shari'ah principles. As a result, the net underwriting income from the operations of the Group is attributable to policyholders in accordance with the terms and conditions of takaful contracts acquired by the policyholder which stipulates that the insured, on taking out this policy from the Group becomes entitled to participate in the contributions pool with insured parties in the class of takaful on cooperative (mutual) basis.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 3. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### 3.22 Underwriting income attributable to policyholders and shareholders (continued)

The relationship of the insured with the Group is determined particularly as to his share in the surplus net of management expenses, liabilities for claims and necessary reserves, by the Board of Directors of the Group for the class of takaful at the end of fiscal year of the Group. The Group undertakes to pay such share to the insured in the net profits in accordance with the resolution of the Board of Directors of the Company after the close of fiscal year of the Group. However, the net underwriting income from the operations of subsidiaries is attributable to the shareholders in accordance with the regulations prevailing in the jurisdiction of each subsidiary.

#### 3.23 Operating segment

An operating segment is a component of the Group that engages in business activities from which it may earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Group's other components, whose operating results are reviewed regularly by the Group Management Committee (being the chief operating decision maker) to make decisions about resources allocated to each segment and assess its performance, and for which discrete financial information is available.

## 4. CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY

In the application of the Group's accounting policies, which are described in Note 3 to these consolidated financial statements, management is required to make judgments, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

#### 4.1 Critical accounting judgements

The following are the critical judgements, apart from those involving estimations (see 4.2 below), that management has made in the process of applying the Group's accounting policies and that have the most significant effect on the amounts recognised in the consolidated financial statements.

#### 4.1.1 Classification of investments

Management decides on acquisition of an investment whether it should be classified as held to maturity, held for trading or available-for-sale. The Group classifies investments at held for trading if they are acquired primarily for the purpose of making a short term profit by the dealers.

Equity instruments are classified as available-for-sale securities when they are considered by management to be strategic equity investments that are not held to benefit from changes in their fair value and are not held for trading.

Management is satisfied that the Group's investments in securities are appropriately classified.

#### 4.1.2 Classification of properties

In the process of classifying properties, management has made various judgments. Judgments are needed to determine whether a property qualifies as an investment property, property and equipment, property under development and/or property held for sale. Management develops criteria so that it can exercise that judgment consistently in accordance with the definitions of investment property, property and equipment, property under development and property held for sale. In making its judgment, management has considered the detailed criteria and related guidance set out in IAS 2 – Inventories, IAS 16 – Property, plant and equipment, and IAS 40 – Investment Property, with regards to the intended use of the property.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## 4. CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY (continued)

### 4.1 Critical accounting judgements (continued)

### 4.1.3 Determining the lease term

In determining the lease term, management considers all facts and circumstances that create an economic incentive to exercise an extension option, or not exercise a termination option. Extension, automatic renewal options are only included in the lease term if the lease is reasonably certain to be extended.

The assessment is reviewed if a significant event or a significant change in circumstances occurs which affects this assessment and that is within the control of the lessee.

### 4.2 Key sources of estimation uncertainty

The following are the key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

### 4.2.1 The ultimate liability arising from claims made under takaful and retakaful contracts

The estimation of ultimate liability arising from the claims made under takaful contracts is the Group's most critical accounting estimate. There are sources of uncertainty that need to be considered in the estimate of the liability that the Group will eventually pay for such claims. Estimates have to be made both for the expected ultimate cost of claims reported and for the expected ultimate cost of claims incurred but not reported ("IBNR") at the end of each reporting period. Liabilities for unpaid reported claims are estimated using the input of assessments for individual cases reported to the Group and management estimates based on internal and external actuarial assessment, taking into account the historical data of the claims reported and settlement pattern. Further, a range of methods are used by management and the internal actuary/independent external actuary to determine these provisions. Underlying these methods are a number of explicit or implicit assumptions relating to the expected settlement amount and settlement patterns of claims. Changes in these assumptions can result in material impacts to the valuation of these liabilities. Such method takes into account the best estimates of the future contractual cash flows estimated based on the historical data. At the end of each reporting period, prior year claims estimates are reassessed for adequacy and changes are made to the provision.

The Group has performed an assessment of the impact of COVID-19 on its contractual arrangements and provisions for outstanding claims and claims incurred but not reported which included regular sensitivity analyses. The Group determined that there is no material impact on its risk position and provision balances for outstanding claims and claims incurred but not reported, as at 31 December 2021. The Group will continue monitoring its claims experience and the developments around the pandemic and revisit the assumptions and methodologies in future reporting periods.

### 4.2.2 Impairment of takaful receivables

An estimate of the collectible amount of takaful receivables is made when collection of the full amount is no longer probable. This determination of whether the takaful receivables are impaired, entails the Group evaluating, the credit and liquidity position of the policyholders and the insurance/takaful companies, historical recovery rates and feedback received from the legal department. The difference between the estimated collectible amount and the book amount is recognised as an expense in the profit or loss. Any difference between the amounts actually collected in the future periods and the amounts expected will be recognised in the profit or loss at the time of collection.

### 4.2.3 Liability adequacy test

At the end of each reporting period, liability adequacy tests are performed to ensure the adequacy of takaful contract liabilities. The Group makes use of the best estimates of future contractual cash flows and claims handling and administration expenses, as well as investment income from the assets backing such liabilities in evaluating the adequacy of the liability. Any deficiency is immediately charged to the profit or loss.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## 4. CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY (continued)

### 4.2 Key sources of estimation uncertainty (continued)

### 4.2.4 Amortization of deferred commission costs and deferred commission income

The amount of commission costs to be deferred is dependent on judgments as to which issuance costs are directly related to and vary with the commission. commission cost on long-term Takaful contracts without fixed terms with investment participation feature are amortised over the expected total life of the contract group as a constant percentage of estimated gross profit margins (including investment income) arising from these contracts in accordance with the accounting policy stated in note 3.8.10. The pattern of expected profit margins is based on historical and anticipated future experiences which consider assumptions, such as expenses, lapse rates or investment income and are updated at the end of each accounting period.

### 4.2.5 Depreciation of property and equipment

The cost of property and equipment is depreciated over the estimated useful life, which is based on expected usage of the asset, expected physical wear and tear, the repair and maintenance program and technological obsolescence arising from changes and the residual value. Management has not considered any residual value as it is deemed immaterial.

### 4.2.6 Impairment of available-for-sale securities - Unquoted

The Group determines whether available for sale securities are impaired when there has been a significant or prolonged decline in their fair value below cost. This determination of what is significant or prolonged requires judgement. In making this judgement and to record whether impairment occurred, the Group evaluates among other factors, the normal volatility in share price, the financial health of the investee, industry and sector performance, changes in technology and operational and financial cash flows.

### 4.2.7 Impairment of goodwill

The Group determines whether goodwill is impaired at least on an annual basis. This requires an estimation of the value-in-use of the cash generating units to which goodwill is allocated. Estimating the value-in-use required the Group to make an estimate of the expected future cash flows from each cash generating unit and also to choose a suitable discount rate in order to calculate the present value of those cash flows.

### 4.2.8 Discounting of lease payments

The lease payments are discounted using the Group's incremental borrowing rate ("IBR"). Management has applied judgments and estimates to determine the IBR at the commencement of lease. Group discounted lease payments using the incremental borrowing rate of 4.5% per annum.

### 4.2.9 Revaluation of land and building

IAS 16 – Land and building require revaluations to be made with sufficient regularity to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the end of the reporting period. Management has estimated a period of 3 years as sufficient regularity for revaluation of land and building.

### 4.2.10 Valuation of investment properties

The fair value of investment properties were determined by external, independent property valuers, having appropriate recognised professional qualifications and recent experience in the location and category of the properties being valued. The independent valuers provide the fair value of the Group's investment properties portfolio annually.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## 5. PROPERTY AND EQUIPMENT

			Furniture			Capital work in	
	Land	Building	and fixtures	Computer	Vehicles	progress	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Cost or valuation							
At 1 January 2020	9,903	34,378	14,321	7,947	2,286	346	69,181
Additions during the year	-	-	431	569	50	5	1,055
Foreign exchange translation	220	-	(503)	(243)	(126)	-	(652)
Disposals	-	-	-	(10)	(147)	-	(157)
Surplus of revaluation	(963)	(9,261)	-	-	-	-	(10,224)
Transfer from CWIP	-	-	16	-	-	(16)	-
At 31 December 2020	9,160	25,117	14,265	8,263	2,063	335	59,203
Additions during the year			550	716	207	251	1,724
Foreign exchange translation	(451)	(1,448)	(263)	(135)	(61)	-	(2,358)
Disposals	-	-	-	-	(45)	-	(45)
At 31 December 2021	8,709	23,669	14,552	8,844	2,164	586	58,524

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 5. PROPERTY AND EQUIPMENT (continued)

	Land AED'000	Building AED'000	Furniture and fixtures AED'000	Computer AED'000	Vehicles AED'000	Capital work in progress AED'000	Total AED'000
Accumulated depreciation							
At 1 January 2020	-	3,323	10,433	6,546	1,713	-	22,015
Charge for the year	-	1,568	885	747	244	-	3,444
Disposals	-	-	-	(7)	(56)	-	(63)
Foreign exchange translation	-	(187)	(495)	(247)	(108)	-	(1,037)
Eliminated on revaluation	-	(4,704)	-	-	-	-	(4,704)
At 31 December 2020	-	-	10,823	7,039	1,793	-	19,655
Charge for the year	-	1,411	783	576	167	-	2,937
Disposals	-	-	-	-	(45)	-	(45)
Foreign exchange translation	-	(40)	(273)	(135)	(55)	-	(503)
Eliminated on revaluation	-	-	=	-	-	-	-
At 31 December 2021	-	1,371	11,333	7,480	1,860	-	22,044
Carrying amount							
At 31 December 2021	8,709	22,298	3,219	1,364	304	586	36,480
At 31 December 2020	9,160	25,117	3,442	1,224	270	335	39,548

### Revaluation of the Group's land and building

The Group's land and building are stated at their revalued amounts, being the fair value at the date of revaluation, less any subsequent accumulated depreciation and subsequent accumulated impairment losses. Group's land and buildings were last revalued by an independent valuer not related to the Group as at 31 December 2020. The valuer have appropriate qualifications and recent experience in the fair value measurement of properties in the relevant locations. The valuation conforms to International Valuation Standards.

The fair value of land and building was determined based depreciated replacement cost method of valuation for the existing structures and the comparable method of valuation for the underlying land.

The revalued land and buildings are classified under Level 3 of fair value hierarchy as the valuation technique include significant unobservable inputs used in the fair value estimation.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 6. GOODWILL AND INTANGIBLES

	Goodwill AED'000	Computer software AED'000	Total AED'000
Cost	4.0.0	40.404	
At 1 January 2020	124,832	10,484	135,316
Additions	(10.102)	192	192
Written-off on disposal	(10,192)	(550)	(10,192)
Disposals  Effect of movements in evolution or rates	-	(550)	(550)
Effect of movements in exchange rates	<del></del>	(389)	(389)
At 31 December 2020	114,640	9,737	124,377
At 1 January 2021	114,640	9,737	124,377
Additions	-	3,392	3,392
Written-off on disposal	-	-	-
Disposals	-	(332)	(332)
Effect of movements in exchange rates	-	(167)	(167)
At 31 December 2021	114,640	12,630	127,270
Accumulated amortization and impairment losses			
At January 2020	10,192	8,907	19,099
Charge for the year	-	883	883
Written-off on disposal	(10,192)	(330)	(10,522)
Effect of movements in exchange rates	-	(320)	(320)
At 31 December 2020	-	9,140	9,140
At 1 January 2021	-	9,140	9,140
Charge for the year	-	852	852
Written-off on disposal	-	-	-
Effect of movements in exchange rates	-	(494)	(494)
At 31 December 2021	-	9,498	9,498
Net book value			
At 31 December 2021	114,640	3,132	117,772
At 31 December 2020	114,640	597	115,237

Computer software licences acquired by the Group are capitalised on the basis of the costs incurred to acquire and bring into their internal use.

With effect from 1 January 2005, the Group acquired 82.21% share in Tariic. The operating results and financial position of Tariic for the year ended 31 December 2005 have been consolidated with the financial statements of the Group as at that date as the Group has control over the operating and financial policies of Tariic. The above acquisition resulted in recognition of Goodwill in the consolidated statement of financial position amounting to AED 186.19 million.

Subsequently the Group increased its holding in Tariic to 99.40% as at 30 September 2007 by further acquisitions of 4,080,465 shares. The net resultant discount of AED 2.62 million on these acquisitions was recognised directly in the Group's shareholder's equity.

The management has allocated goodwill to each subsidiary on systematic basis in 2015. In 2018, based on the decision of the Board of Directors of the Group to sell its investment in one of its subsidiaries Best Re Holding, accordingly management has impaired goodwill amounting to AED 61.36 million attributable to Best Re Holding in full to profit or loss.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 6. GOODWILL AND INTANGIBLES (continued)

In 2020, Board of Directors of the Group approved to sell one of its subsidiaries of Tariic, Salama Assurance Senegal, the management has impaired the goodwill and further wrote it off amounting to AED 10.2 million attributable to subsidiary to profit or loss being the difference between carrying value and recoverable amount.

For the purpose of impairment testing, recoverable amount was based on fair value less cost of disposal using estimated discounted cash flows.

The cash flow projections included specific estimates for five years and a terminal growth rate thereafter. The terminal growth rate was determined based on management's estimate of the long-term compound annual growth, consistent with the assumption that a market participant would note.

The key assumptions described above may change as the economic and market conditions change. Management estimates if key assumptions increase/decrease by 1%, the carrying amount of goodwill may (decrease)/increase by AED 7.49 million.

#### 7. INVESTMENT PROPERTIES

Investment property portfolio of the Group represents land and building acquired by the Group directly and through its controlled subsidiaries.

Geographical representation of investment properties are as follows:

	2021 AED'000	2020 AED'000
Within U.A.E. Outside U.A.E.	9,000 133,055	8,000 131,534
At 31 December	142,055	139,534

Other than the investment property in the Kingdom of Saudi Arabia amounting to AED 85 million which is subject to ongoing legal case disclosed in note 34, the fair value of the Group's investments properties as at 31 December 2021 has been arrived at on the basis of valuations carried on the respective dates by independent valuers who are not related to the Group and have appropriate qualifications and recent market experience in the valuation of properties.

The fair value of plots of land was determined based on the acceptable approach that reflects recent transaction prices for similar properties. The fair value of buildings was determined using investment method. In estimating the fair value of the properties, the highest and best use of the properties is their current use.

The Group's investment properties are classified as Level 3 in the fair value hierarchy as at 31 December 2021 (2020: Level 3). Investment property amounting to AED 85 million (2020: AED 85 million) is in the name of a third party.

The rental income of properties amount to AED 0.64 million in 2021 (2020: AED 0.48 million), there is no direct related expenses in respect of investment property. The Group investment property portfolio, is being managed and maintained by a third party administrator, and the rental income received from these properties are being set off with the administrative fees.

2021

2020

	AED'000	AED'000
Movement in investment properties		
Balance at 1 January	139,534	144,451
Unrealised gain/(loss) on investment properties (note 30)	4,220	(3,481)
Currency translation differences	(1,699)	(1,436)
	142,055	139,534

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 8. LEASES

## 8.1 Right-of-use assets

9		
	2021 AED'000	2020 AED'000
Balance as at 1st January	8,034	9,769
Additions	-	2,454
Disposals	-	(482)
Charge for the year	(3,591)	(3,701)
Foreign exchange differences	(17)	(6)
Balance as at 31st December	4,426	8,034
The average term of Group lease is ranging from 3 to 5 years.		
8.2 Lease liabilities		
The medicine and rein of least lightlift and a full and		

2021

2020

The maturity analysis of lease liabilities are as follows:

	2021 AED'000	2020 AED'000
Less than one year	2,420	3,791
Between one and five years	2,219	4,473
	4,639	8,264
The Group have taken 4.5% (2020: 4.5%) as incremental borrowing rate.		
	2021 AED'000	2020 AED'000
Amount recognised in consolidated statement of profit or loss		
Depreciation	3,591	3,701
Finance cost on lease liabilities	298	234
Amount recognised in consolidated statement of cashflows		
Payment of lease liabilities	3,625	3,608

### 9. INVESTMENT IN ASSOCIATES

The principal associates of the Group, all of which have 31 December as their year end are as follows:

	Ownersh		Country of acorporation	2021	2020
Associates	2021	2020		AED'000	AED'000
Islamic Insurance Jordan	20%	20%	Jordan	34,447	32,932

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 9. INVESTMENT IN ASSOCIATES (continued)

	2021 AED'000	2020 AED'000
Movement during the year Balance at 1 January Share of profit from associates (note 30) Dividend received Share of other comprehensive income Carrying amount of investment on the date of loss of significant influence*	32,932 1,960 (1,236) 791	96,215 5,341 (931) 538 (68,231)
	34,447	32,932
Summarised financial information of the Group's Associates is set out below:	2021 AED'000	2020 AED'000
Total assets Total liabilities	222,957 (98,828)	215,230 (99,103)
Net assets	124,129	116,127
Revenue	89,557	85,052
Profit	9,801	8,976

\*Upto 19 August 2020, the Group held a 30% interest in Salama Cooperative Insurance Company and accounted for the investment as an associate. During August 2020, the Group disposed of an 18% interest in Salama Cooperative Insurance Company to a third party for proceeds of AED 62.5 million (received in August 2020). The Group has accounted for the remaining 12% interest as a financial asset at FVTPL whose fair value at the date of disposal was AED 40.8 million, which was determined based on the market price. This transaction has resulted in the recognition of a gain in profit or loss, calculated as follows.

	31 December 2021 AED'000	31 December 2020 AED'000
Proceeds of disposal	-	62,488
Plus: fair value of investment retained (12%)	-	40,802
Less: carrying amount of investment on the date of loss of significant influence		(68,231)
Gain recognised	-	35,059

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 10. **DEPOSITS**

	2021 AED'000	2020 AED'000
Company		
Islamic Arab Insurance Co. (Salama)	10,000	10,000
Egypt Saudi Insurance Home	96,341	77,957
Salama Algeria	85,854	81,955
Misr Emirates Takaful Life Insurance Co.	47,454	32,916
	239,649	202,828

The deposits include AED 10.77 million (2020: AED 10.76 million) as statutory deposits, which are required to be placed by all insurance and takaful companies operating in respective countries mentioned above with the designated national banks.

The deposits include AED 228.88 million (2020: AED 192.1 million) as investments and deposits, which are depending on the nature of takaful activities of takaful companies and cannot be withdrawn except with the prior approval of the regulatory authorities.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 11. INVESTMENTS

31 December 2021				31 December 2020	
Domestic investment AED'000	International investment AED'000	Total AED'000	Domestic investment AED'000	International investment AED'000	Total AED'000
	59,534	59,534	-	95,612	95,612
<u>-</u>	62,561 934	62,561 934	- -	62,426 787	62,426 787
-	63,495	63,495	-	63,213	63,213
-	172,762	172,762	-	172,450	172,450
54,094 - 54,094	118,890 - 90,291 - 209,181	118,890 54,094 90,291 263,275	54,094	196,074 - 95,153 - 291,227	196,074 54,094 95,153 345,321
54,094	504,972	559,066	54,094	622,502	676,596
54,094	59,926 445,046 ————————————————————————————————————	59,926 499,140 ————————————————————————————————————	54,094	96,024 526,478 622,502	96,024 580,572 676,596
	Domestic investment AED'000	Domestic investment AED'000         International investment AED'000           -         59,534           -         62,561 934           -         934           -         63,495           -         172,762           -         90,291           54,094         -           54,094         209,181           54,094         504,972           -         59,926           54,094         445,046	Domestic investment AED'000         International investment AED'000         Total AED'000           -         59,534         59,534           -         62,561 62,561 934 934           -         63,495 63,495           -         172,762 172,762           -         118,890 118,890 54,094 90,291 90,291           54,094 209,181 263,275 54,094 504,972 559,066         59,926 59,926 59,926 59,926 54,094 445,046 499,140	Domestic investment AED'000         International investment AED'000         Total AED'000         Domestic investment AED'000           -         59,534         59,534         -           -         62,561 62,561 63,495         -           -         934 934 7         -           -         63,495 63,495 7         -           -         172,762 172,762 7         -           -         118,890 118,890 7         -           54,094 7- 54,094 7- 54,094 7- 90,291 7- 7         -           54,094 209,181 263,275 54,094 209,181 263,275 54,094         -           54,094 504,972 559,066 54,094 54,094 75,0	Domestic investment AED'000         International investment AED'000         Total investment investment AED'000         Domestic investment investment AED'000         International investment AED'000           -         59,534         59,534         -         95,612           -         62,561         62,561         -         62,426           -         934         934         -         787           -         63,495         63,495         -         63,213           -         172,762         172,762         -         172,450           -         118,890         118,890         -         196,074           -         90,291         90,291         -         95,153           54,094         209,181         263,275         54,094         291,227           54,094         504,972         559,066         54,094         622,502           -         59,926         59,926         -         96,024           54,094         445,046         499,140         54,094         526,478

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 11. INVESTMENTS (continued)

\*The Group's investments include Assets under qualification in Islamic placement investments of AED 47.14 million, available-for-sale investments of AED 62.56 million and held to maturity investments of AED 65.74 million.

Islamic Placements represent Shari'ah compliant placements with different financial institutions having profit rates of 0.22% to 5.00% (2020: 0.22% to 5.00%) and maturing in more than three months from date of acquisition. During the year ended 31 December 2021, the Group purchased shares worth AED 19.4 million (2020: AED 4.6 million) which are classified as fair value through profit or loss and available-for-sale investments.

Fair value of the Group's investment in shares amounting to AED 49.9 million (2020: AED 72.7 million) pertaining to Salama Cooperative Insurance Company is impacted due to accumulated losses crossing over and above the prescribed regulatory limits in KSA. As per recommendation by the Board of Directors of Salama Cooperative Insurance Company, the company is expected to reduce their 60% of capital, subject to approval of regulators and extra ordinary general assembly meeting.

### 11.3 Participants' investments in unit-linked contracts

	2021 AED'000	2020 AED'000
Financial asset at fair value through profit or loss	2,396,075	2,228,346
12. DEPOSITS WITH TAKAFUL AND RETAKAFUL COMPANIES		
	2021 AED'000	2020 AED'000
Contributions deposits Claim deposits	174 2,213	88 2,318
	2,387	2,406

As per the relevant local regulations, the ceding Group retains a portion of unearned contributions and outstanding claims after net payments to the insurer.

#### 13. CONTRIBUTIONS AND TAKAFUL BALANCE RECEIVABLES

	2021 AED'000	2020 AED'000
Takaful contributions receivables Due from takaful and retakaful companies	158,510 102,670	189,134 67,725
Provision for impairment losses	261,180	256,859
Takaful contributions receivables  Due from takaful and retakaful companies	(14,656) (33,120)	(21,102) (27,981)
	213,404	207,776

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## 13. CONTRIBUTIONS AND TAKAFUL BALANCE RECEIVABLES (continued)

### Aging of contributions and takaful balance receivables

	2021	
	Gross amount AED'000	Impairment AED'000
Not yet due	52,607	(162)
Past due over 0 to 30 days	18,272	(62)
Past due over 31 to 90 days	42,267	(41)
Past due over 91 to 180 days	21,686	(347)
Past due over 181 to 270 days	13,612	(290)
· · · · · · · · · · · · · · · · · · ·		, ,
Past due over 271 days to 360 days Over 360 days	22,682 90,054	(23) (46,851)
Total contributions and takaful balance receivables Net contributions and takaful balance receivables	261,180 213,404	(47,776)
The contributions and taxard bulance receivables	======	
	20	020
	Gross amount	Impairment
	AED'000	AED'000
Not yet due	22,508	(129)
Past due over 0 to 30 days	17,896	(53)
Past due over 31 to 90 days	47,317	(443)
Past due over 91 to 180 days	47,746	(52)
Past due over 181 to 270 days	35,335	-
Past due over 271 days to 360 days	30,879	(184)
Over 360 days	55,178	(48,222)
Total contributions and takaful balance receivables	256,859	(49,083)
Net contributions and takaful balance receivables	207,776	(49,083)
Movement of provision for impairment losses		
	2021	2020
	AED'000	AED'000
Balance at the beginning of the year	49,083	43,392
Change during the year	(1,307)	5,691
Balance at the end of the year	47,776	49,083
14. OUTSTANDING CLAIMS AND FAMILY TAKAFUL RESERVE		
	2021	2020
	AED'000	AED'000
Reserve for outstanding claims and family takaful reserve	478,067	480,531
Reserve for incurred but not reported claims	96,883	78,067
	574,950	558,598
Less: Retakafuls' share of outstanding claims	(262,350)	(214,940)
	312,600	343,658

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 14. OUTSTANDING CLAIMS AND FAMILY TAKAFUL RESERVE (continued)

Movements in outstanding claims reserve and family takaful reserve

	2021			
	Gross AED'000	Retakaful AED'000	Adjustment AED'000	Net AED'000
Balance at 1 January Currency translation differences Net movement during the year	558,598 - 16,352	(214,940) - (47,410)	(3,456) 3,456	343,658 (3,456) (27,602)
Balance at the end of the year	574,950	(262,350)	-	312,600
		2020	0	
	Gross AED'000	Retakaful AED'000	Adjustment AED'000	Net AED'000
Balance at 1 January Currency translation differences Net movement during the year	485,017 - 73,581	(161,559) - (53,381)	(1,363) 1,363	323,458 (1,363) 21,563
Balance at the end of the year	558,598	(214,940)	-	343,658

### 15. UNEARNED CONTRIBUTION RESERVE

Movements in unearned contributions reserve:

		2021	!	
	Gross AED'000	Retakafuls' AED'000	Adjustment AED'000	Net AED'000
Balance at 1 January	323,040	(172,006)		151,034
Currency translation differences	-	-	(765)	(765)
Provision made during the year	327,756	(135,789)	765	192,732
Provision released during the year	(323,040)	172,006	-	(151,034)
Balance at the end of the year	327,756	(135,789)		191,967
		2020	)	
	Gross	Retakafuls'	Adjustment	Net
	AED'000	AED'000	AED'000	AED'000
Balance at 1 January	264,440	(136,234)	-	128,206
Currency translation differences	-	` -	(928)	(928)
Provision made during the year	323,040	(172,006)	928	151,962
Provision released during the year	(264,440)	136,234	_	(128,206)
Balance at the end of the year	323,040	(172,006)	-	151,034

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 16. RELATED PARTY TRANSACTIONS

The Group, in the normal course of business, collects contributions, settles claims and enters into other transactions with other businesses that fall within the definition of related parties contained in the International Accounting Standard 24. The management believes that the terms of such transactions are not significantly different from those that could have been obtained from third parties. The following are the details of significant transactions with related parties.

	2021 AED'000	2020 AED'000
Contribution Claims paid General and administrative expenses	3,516 9,532 115	2,006 8,156 -
Compensation of key management personnel Short term benefits Employees end of service benefits	5,687 85	5,824 544
	5,772	6,368
Directors' remuneration	14,200	-
Balances with related parties	2021 AED'000	2020 AED'000
Cash and bank balances	301	555
Investments held-to-maturity - wakalah certificates	54,094	54,094
Participants' investments in unit-linked contracts	369,494	309,417
Fixed Assets	262	-
Intangible Assets	500	-
Amount due to related party	405	-
17. OTHER ASSETS AND RECEIVABLES		
	2021 AED'000	2020 AED'000
Deferred commission Prepaid commission Others*	178,156 6,024 72,174	251,126 34,678 89,736
	256,354	375,540

<sup>\*</sup>The other assets and receivables include other receivables amounting to AED 13.8 million which was previously subjected to a legal case, and on which the Group has won, and the court has issued performance order and is now under execution against the relevant counter parties.

Other assets and receivable also include other receivable amounting to AED 19.85 million receivable against sale of investment in Best Re Holding Limited (note 19).

The management believes at this stage that these receivables are recoverable and thus, no provision has been made.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 18. BANK BALANCES AND CASH

	2021 AED'000	2020 AED'000
Cash in hand	69	17
Cash at bank	346,886	74,233
Term deposits (Note 18.1)	20,835	17,700
	367,790	91,950
Less: term deposits with maturity after three months	•	(4,331)
Less: term deposits under lien	(4,881)	(3,798)
Less: Restricted bank balances*	(258,469)	-
Cash and cash equivalent	104,440	83,821

<sup>\*</sup>As a result of the Precautionary Attachment Order in connection with the ongoing litigations, the Group's bank accounts has been attached as at 31 Dec 2021 (note 34). The attachment was removed in subsequent period as described in Note No.48.

### Cash and bank balances – by geographical distribution

2, geographical aboutour	2021 AED'000	2020 AED'000
Domestic International	334,001 33,789	70,328 21,622
	367,790	91,950

**18.1** Term deposits carried profit ranging from 0.18% to 0.58% per annum (2020: 0.4% to 0.9% per annum).

#### 19. DISCONTINUED OPERATIONS

#### Salama Assurance Senegal

In 2019, the Board of Directors have approved to dispose of one of the subsidiary of Tariic, Salama Assurance Senegal. Consequently, the Group's investment in Salama Assurance Senegal was classified as investment held-forsale in the 2019 annual consolidated financial statements. Pursuant to Board resolution, during the year 2020 management has entered into a sale and purchase agreement ("SPA") with counter party to sell the Group's entire shareholding in Salama Assurance Senegal against a purchase consideration of EUR 2.61 million (equivalent AED 11.59 million) to be received in four installments. The sale has been concluded in 2020 and during the year 2021 the balance amount of Euro 2.11 million (equivalent AED 9.28 million) were received in cash by the Group.

### Best Re Holding Limited

In 2018, the Board of Directors has resolved to dispose of the Group's investment in Best Re Holding Limited ("Best Re"). Pursuant to Board resolution, management has entered into a sale and purchase agreement ("SPA") with counter party to sell the Group's entire shareholding in Best Re. As per the terms of SPA, USD 0.1 million (equivalent AED 0.37 million) will be paid in cash by the buyer and remaining USD 5.4 million (equivalent to AED 19.85 million) is contingent upon the future recoveries from portfolio of Best Re to be paid in two years' time from the date of signing of SPA, i.e. 11 November 2018. The sale was concluded in 2020. As at reporting date, other assets and receivables includes remaining amount of USD 5.4 million (equivalent to AED 19.85 million).

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 19. DISCONTINUED OPERATIONS (continued)

### 19.1 Results from discontinued operations

	2021 AED'000	2020 AED'000
Revenue Expenses	<u> </u>	11,464 (11,314)
Profit from discontinued operations, net of tax	-	150
Cash flows generated from discontinued operations	2021 AED'000	2020 AED'000
Net cash generated from operating activities Net cash used in investing activities		1,666 (1,169)
Net cash flows for the year		497

### 19.2 Disposal group held-for-sale

### Assets and liabilities of disposal group held-for-sale

The net assets from the disposal group were AED nil (2020: AED nil).

### 20. PAYABLE TO PARTICIPANTS FOR UNIT-LINKED CONTRACTS

	2021 AED'000	2020 AED'000
Balance at 1 January	2,224,849	1,983,043
Amounts invested by Participants	641,131	666,185
Refund during the year	(12,133)	(13,835)
Net movement including redemption in fund	(458,884)	(410,544)
	2,394,963	2,224,849

### 21. SHORT-TERM BORROWINGS

Sho

	31 December 2021 (unaudited) AED'000	31 December 2020 (audited) AED'000
ort-term borrowings	25,000	

In 2021, the Group obtained a short-term Mudaraba financing amounting to AED 75 million from a local Islamic bank payable in 12 equal monthly instalments of AED 6.25 million. The profit is shared between the bank and the Group using a certain ratio. If the Mudaraba achieves a profit for the bank in excess of 2.3% over 1-month EIBOR per annum, then the bank may pay the excess profit to the Group. The profit paid for the year ended 31 December 2021 amounted to AED 0.9 million and is recorded under 'Financial expenses' in the consolidated statement of profit or loss.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 22. TAKAFUL BALANCES PAYABLE

Takaful companies Retakaful companies	2021 AED'000 13,377 192,285 205,662	2020 AED'000 16,043 147,787 163,830
23. OTHER PAYABLES AND ACCRUALS		
	2021 AED'000	2020 AED'000
Payable to garages and brokers Payable to suppliers Bonus and Incentive Payable Family Takaful Staff related accruals Accrued expenses Other provisions Taxes payable Surplus payable to policyholders Funded commission payable Surrender/Refund payable Family Takaful Other payables	18,632 76,892 1,559 25,630 4,087 11,404 18,741 1,262 95,269 107,580 30,850	11,852 51,286 6,217 21,917 7,429 10,504 23,475 3,133 132,302 15,301 36,010
24. POLICYHOLDERS' FUND		
	2021 AED'000	2020 AED'000
Balance at 1 January Net deficit attributable to policyholders for the year (note 35) Surplus distribution to policyholders of family takaful Write-off of Qard Hassan	(688,010) 5,994 - 682,016	(612,051) (72,992) (2,967)
	-	(688,010)
Financed by shareholders		688,010
Policyholders' fund	-	-

The shareholders of the Group financed the policyholders' deficit in accordance with the takaful contracts between the Group and its Policyholders.

### 25. SHARE CAPITAL

	2021	2020
	AED'000	AED'000
Authorised, issued and fully paid up capital 1,210,000,000 shares		
of AED 1 each (2020: 1,210,000,000 shares of AED 1)	1,210,000	1,210,000

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 26. TREASURY SHARES

In 2008, the Group bought back 21,667,377 shares amounting to AED 35.97 million. The treasury shares are debited as a separate category of shareholders' equity at cost. The process for capital reduction has been initiated by the Company.

### 27. STATUTORY RESERVE

In accordance with Article 239 of the U.A.E. Federal Law No. (2) of 2015 and the Articles of Association of the Company, 10% of the net profit is required to be transferred to a non-distributable statutory reserve until this reserve equals 50% of the paid up share capital. This reserve is not available for distribution other than in circumstances stipulated by law.

### 28. OTHER RESERVES

Other reserves include following:

	2021	2020
	AED'000	AED'000
Revaluation reserve	20,753	20,753
Foreign exchange translation reserve	(130,718)	(122,196)
Investment fair value reserve	(27,922)	(26,581)
Regulatory reserve – UAE operations (Note 28.1)	1,756	132
	(136,131)	(127,892)

### 28.1 Regulatory reserve – UAE operations

In accordance with Article 34 of Insurance Authority's Board of Directors Decision No.(23) of 2020, the Company has allocated an amount equals to 0.5% of the total reinsurance premiums ceded in all classes to reinsurance reserve from the effective date of the said decision. This reserve shall be accumulated year after year and may not be disposed off without the written approval of the Director General of the Insurance Authority.

#### 29. NON-CONTROLLING INTEREST

The following table summarises the information relating to the Group's subsidiaries that have material non-controlling interests (NCI) as at the reporting date, before any intra group eliminations:

### **Egypt Saudi Insurance Home**

	A	2021 ED'000	2020 AED'000
Non-controlling interest share		48.85%	48.85%
Current assets Non-current assets Current liabilities	:	212,519 117,199 222,806)	158,956 96,945 (150,647)
Carrying amount of non-controlling interest (A)		52,226	51,417

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## 29. NON-CONTROLLING INTEREST (continued)

29. NON-CONTROLLING INTEREST (continued)			
		2021 AED'000	2020 AED'000
Underwriting income		25,801	15 156
Underwriting income Profit		14,732	15,156 12,447
Total comprehensive income		14,933	14,758
Profit allocated to non-controlling interest		7,295	7,209
Tront anotated to non-controlling interest			
Cash flows generated from operating activities Cash flows used in investing activities		22,196 (18,763)	31,977
Cash nows used in investing activities			(26,147)
		3,433	5,830
Other subsidiary			
		2021	2020
		AED'000	AED'000
Carrying amount of non-controlling interest (B)		23,287	22,915
Total Carrying amount of non-controlling interest (A+B)		75,513	74,332
30. INCOME FROM INVESTMENTS			
	For the ve	ar ended 31 Decen	nhor 2021
	Shareholders AED'000	Policyholders AED'000	Total AED'000
Income from investments in Mudaraba and fund	9,359	-	9,359
Realised gain on sale of investments	6,279	-	6,279
Unrealised loss on investments	(36,634)	-	(36,634)
Unrealised gain on investments properties (note 7)	4,220	-	4,220
Loss on sukuk and other held to maturity investments	(6) 31.720	- 56	(6) 21.795
Income from bank deposits and loans and receivables Dividend income	31,729 827	50	31,785 827
Share of profit from associates (note 9)	1,960	_	1,960
Rental income (note 7)	637	-	637
	18,371	56	18,427
		ear ended 31 Decen	nber 2020
	Shareholders	Policyholders	Total
	AED'000	AED'000	AED'000
Income from investments in Mudaraba and fund	12,078	-	12,078
Realised gain on sale of investments	4,232	-	4,232
Unrealised gain on investments	30,869	-	30,869
Unrealised loss on investments properties (note 7)	(3,481)	-	(3,481)
Loss on sukuk and other held to maturity investments	(5)	1.00	(5)
Income from bank deposits and loans and receivables	30,178	160	30,338
Dividend income Share of profit from associates (note 9)	1,314 5,341	-	1,314 5,341
Rental income (note 7)	3,341 479		3,341 479
Gain recognized on sale of shares of associate (note 9)	35,059	-	35,059
Profit on sale of subsidiary	604	-	604
	116,668	160	116,828

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 31. GENERAL, ADMINISTRATIVE AND OTHER EXPENSES

	2021 AED'000	2020 AED'000
Staff costs	66,052	70,311
Rent, rates and service charges	1,885	2,239
Repair and maintenance	3,866	2,939
Travelling and conveyance	531	165
Printing and stationery	1,095	1,188
Licenses and other government expenses	1,164	1,244
Depreciation of property and equipment	2,937	3,444
Depreciation of right-of-use assets	3,591	3,701
Amortisation	852	883
Marketing and advertising	1,884	1,498
Legal and professional fees	13,789	14,036
Provision and impairment of receivables	50	6,439
Exchange losses	436	117
Board remuneration	14,200	-
IT expenses	3,212	2,414
Others	21,499	16,904
	137,043	127,522

### 32. TAXATION – CURRENT

Taxation comprises of taxation of foreign operation, in view of the operations of the Group being subject to various tax jurisdictions and regulations, it is not practical to provide reconciliation between the accounting and taxable profits together with details with effective tax rates.

### 33. BASIC AND DILUTED EARNINGS PER SHARE

	2021	2020
Profit for the year attributable to shareholders (AED'000)	40,053	149,368
Number of shares (in thousands)	1,188,333	1,188,333
Basic and diluted earnings per share (AED)	0.034	0.126

Basic earnings per share are calculated by dividing the profit for the year by the number of weighted average shares outstanding at the end of the reporting period after taking into account the treasury shares held. Diluted earnings per share is equivalent to basic earnings per share as the Group did not issue any new instrument that would impact earnings per share when executed.

### 34. CONTINGENT LIABILITIES AND CAPITAL COMMITMENTS

		2021 AED'000	2020 AED'000
Letters of guarantee		15,038	13,529

Statutory deposits of AED 14.88 million (2020: AED 13.80 million) are held as lien by the bank against the above guarantees.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 34. CONTINGENT LIABILITIES AND CAPITAL COMMITMENTS (continued)

In 2020, a bank (previously related party) has filed legal claim against the Group seeking to obligate the Group to pay a net sum of AED 258 million after setting off investment property amounting to AED 85 million and available for sale investments amounting to AED 54 million against the alleged loan granted to the Group amounting to AED 395 million during the year 2008. In 2021, the above claim was dismissed by the court in the first instance stage.

Upon an application filed by the bank, a Performance Order was issued by the Court against the Company for an amount of approx. AED 258 million. The Company has appealed this Performance Order, as at reporting date, Appeal court of Dubai has issued its judgement refuting the letter of demand and cancelling the legal actions taken against the Group, accordingly the above-mentioned bank accounts totaling AED 258 million was released as per court order and also following aforementioned investment property and available for sale investments to recovered at AED 85 million and AED 58 million respectively.

The Group is exposed to certain claims and litigations, these are subject to legal cases filed by policyholders, cedants and retakaful operators in connection with policies issued. The management believes, based on independent legal counsel opinions that the ascertainment of liabilities and its timing is highly subjective and dependent on outcomes of court's decisions. Furthermore, as per independent legal counsel, the Group has strong grounds to defend the suits successfully. Accordingly, no additional provision for these claims has been made in the consolidated financial statements. However, a provision is made in respect of each individual case where it is probable that the outcome would result in a loss to the Group in terms of an outflow of economic resources and a reliable estimate of the amount of outflow can be made.

There are no significant capital commitments at 31 December 2021 (2020: nil).

### 35. OPERATING LEASE COMMITMENTS

Company as a lessee

The future minimum lease payments for contracts under non-cancellable operating lease are as follows:

	2021 AED'000	2020 AED'000
Future minimum lease payments:  Due within one year	180	56

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 36. ALLOCATION BETWEEN PARTICIPANTS AND SHAREHOLDERS

### Consolidated statement of profit or loss

Consonance statement of profit of ross	For	the year ended	31 December 20	21	Fo	r the year ended	31 December 20	020
		Ĭ	Non-controlling				Non-controlling	
	Shareholders AED'000	Participants AED'000	interest AED'000	Total AED'000	Shareholders AED'000	Participants AED'000	interest AED'000	Total AED'000
Net underwriting income	-	161,379	-	161,379	-	166,594	-	166,594
Income								
Wakalah share (note 37)	71,431	(71,431)	-	-	174,862	(174,862)	-	-
Mudarib share Net technical charges from/to	19	(19)	-	-	52	(52)	-	-
shareholders to policyholders	74,228	(74,228)	_	_	55,881	(55,881)	_	_
Net underwriting income from subsidiaries	57,927	(57,927)	_	_	53,307	(53,307)	_	<u>-</u>
Income from investments (note 30)	18,371	56	-	18,427	116,668	160	-	116,828
Other income	17,525	532	-	18,057	18,861	497	-	19,358
	239,501	(41,638)	-	197,863	419,631	(116,851)	-	302,780
Expenses								
General, administrative and other expenses	(137,043)	-	-	(137,043)	(127,522)	-	-	(127,522)
Finance expenses	(3,350)	-	-	(3,350)	(3,052)	-	-	(3,052)
Commission paid and other costs	(47,632)	47,632	-	-	(43,859)	43,859	-	-
Impairment of goodwill	-				-		-	
Net profit/(loss) before tax	51,476	5,994	-	57,470	245,198	(72,992)	_	172,206
Tax – current	(9,297)	-	-	(9,297)	(12,340)	-	-	(12,340)
Net profit/(loss) after tax	42,179	5,994	-	48,173	232,858	(72,992)		159,866
Gain from discontinued operations					150	-	-	150
Share of non-controlling interest	(8,120)	-	8,120	-	(7,681)	-	7,681	-
Distribution to policyholders of Group					-	(2,967)	-	(2,967)
Policyholders' loss financed by shareholders/ recovery of loss from policyholders' funds	5,994	(5,994)	-	-	(75,959)	75,959	-	-
	40,053	-	8,120	48,173	149,368	-	7,681	157,049

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 36. ALLOCATION BETWEEN PARTICIPANTS AND SHAREHOLDERS (continued)

	2021 AED'000	2020 AED'000
Assets		
Participants' assets		
Participants' investments in unit-linked contracts	2,396,075	2,228,346
Contributions and takaful balance receivables	128,449	141,326
Retakafuls' share of outstanding claims	197,402	168,326
Retakafuls' share of unearned contributions	82,889	117,293
Investments	16,668	-
Other assets and receivables	9	20
Restricted bank balances	258,469	-
Cash and bank balances	74,710	69,027
Total participants' assets	3,154,671	2,724,338
Total shareholders' assets*	1,613,373	1,783,335
Total assets	4,768,044	4,507,673
Liabilities Participants' liabilities Outstanding claims and family takaful reserve Payable to Participants for unit-linked contracts Unearned contributions reserve Takaful balances payable Other payables and accruals	315,543 2,394,963 161,482 129,611 153,072	272,867 2,224,849 184,622 113,364 41,677
Total participants' liabilities	3,154,671	2,837,379
Total shareholders' liabilities*	770,205	760,628
Total liabilities	3,924,876	3,598,007
Net assets employed	843,168	909,666
Financed by:		
Shareholders' equity Non-controlling interest	767,487 75,681	835,334 74,332
	843,168	909,666

<sup>\*</sup> Shareholders' assets and liabilities represents affairs of the subsidiaries as shareholder funds are used for the investments thereon.

### 37. WAKALAH SHARE

The shareholders manage the takaful operations of the Group for the policyholders and charge 13.5% (2020: 35%) of gross written contributions and participant investment revenues of non-family takaful business (excluding subsidiaries) as wakalah share. For family takaful business, sharing ratio is 15% (2020: 15%) of mortality costs.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 38. OPERATING SEGMENT

By business

(for the year ended 31 December 2021)

	General takaful AED'000	Family takaful AED'000	Total AED'000
Gross written contributions	687,750	400,327	1,088,077
Net contributions earned Commissions received on ceded reinsurance and retakaful	363,588 37,446	288,378 1,008	651,966 38,454
Net claims incurred Commissions paid and other costs	401,034 (226,651) (104,167)	289,386 2,921 (201,144)	690,420 (223,730) (305,311)
Net underwriting income Investment and other income Unallocated expenses and tax Distribution to policyholders of the Group Profit from discontinued operations	70,216	91,163	161,379 36,484 (149,690)
Net profit after tax			48,173
By business (for the year ended 31 December 2020)			
	General takaful AED'000	Family takaful AED'000	Total AED'000
Gross written contributions	762,080	404,942	1,167,022
Net contributions earned Commissions received on ceded reinsurance and retakaful	379,267 31,167	327,822 6,995	707,089 38,162
Net claims incurred Commissions paid and other costs	410,434 (219,775) (94,922)	334,817 (28,201) (235,759)	745,251 (247,976) (330,681)
Net underwriting income Investment and other income Unallocated expenses and tax Distribution to policyholders of the Group Profit from discontinued operations	95,737	70,857	166,594 136,186 (142,914) (2,967) 150
Net profit after tax			157,049

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## 38. OPERATING SEGMENT (continued)

By geography

(for the year ended 31 December 2021)

	Africa AED'000	Asia AED'000	Total AED'000
Gross written contributions	293,045	795,032	1,088,077
Net contributions earned Commissions received on ceded reinsurance and retakaful	196,742 13,938	455,224 24,516	651,966 38,454
Net claims incurred Commissions paid and other costs	210,680 (85,992) (66,757)	479,740 (137,738) (238,554)	690,420 (223,730) (305,311)
Net underwriting income Investment and other income Unallocated expenses and tax Distribution to policyholders of the Group Profit from discontinued operations	57,931	103,448	161,379 36,484 (149,690)
Net profit after tax			48,173
By geography			
(for the year ended 31 December 2020)			
	Africa AED'000	Asia AED'000	Total AED'000
Gross written contributions	292,937	874,085	1,167,022
Net contributions earned Commissions received on ceded reinsurance and retakaful	208,673 14,030	498,416 24,132	707,089 38,162
Net claims incurred Commissions paid and other costs	222,703 (105,174) (64,222)	522,548 (142,802) (266,459)	745,251 (247,976) (330,681)
Net underwriting income Investment and other income Unallocated expenses and tax Distribution to policyholders of the Group Profit from discontinued operations	53,307	113,287	166,594 136,186 (142,914) (2,967) 150
Net profit after tax			157,049

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## **38. OPERATING SEGMENT (continued)**

By business

(for the year ended 31 December 2021)

	General takaful AED'000	Family takaful AED'000	Total AED'000
Assets			
Property and equipment	33,485	2,995	36,480
Goodwill and intangibles	115,692	2,080	117,772
Investment properties	142,055	-	142,055
Right of use assets	1,752	2,674	4,426
Investments in associates	34,447	-	34,447
Deposits	188,195	51,454	239,649
Investments	442,574	116,492	559,066
Participants' investments in unit-linked contracts	-	2,396,075	2,396,075
Deposits with takaful and retakaful companies	2,387	-	2,387
Contributions and takaful balance receivables	191,991	21,413	213,404
Retakafuls' share of outstanding claims	179,294	83,056	262,350
Retakafuls' share of unearned contributions	130,677	5,112	135,789
Other assets and receivables	62,729	193,625	256,354
Restricted bank balances	-	258,469	258,469
Bank balances and cash	63,889	45,432	109,321
	1,589,167	3,178,877	4,768,044
Liabilities and policyholders' fund			
Outstanding claims and family takaful reserve	324,096	250,854	574,950
Payable to Participants for unit-linked contracts	-	2,394,963	2,394,963
Unearned contributions reserve	266,124	61,632	327,756
Short term borrowings	7,500	17,500	25,000
Takaful balances payable	152,540	53,122	205,662
Other payables and accruals	144,264	247,642	391,906
Lease liabilities	1,857	2,782	4,639
Total liabilities	896,381	3,028,495	3,924,876
Policyholders' fund (note 24)	•	-	-
Net assets employed	688,111	150,382	843,168
Financed by:			
Shareholders' equity			767,487
Non-controlling interest			75,681
			843,168

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

## **38. OPERATING SEGMENT (continued)**

By business

(For the year ended 31 December 2020)

	General takaful AED'000	Family takaful AED'000	Total AED'000
Assets			
Property and equipment	36,509	3,039	39,548
Goodwill and intangibles	115,029	208	115,237
Investment properties	139,534	-	139,534
Right of use assets	4,367	3,667	8,034
Investments in associates	32,932	=	32,932
Deposits	165,912	36,916	202,828
Investments	529,941	146,655	676,596
Participants' investments in unit-linked contracts	- -	2,228,346	2,228,346
Deposits with takaful and retakaful companies	2,406	-	2,406
Contributions and takaful balance receivables	197,202	10,574	207,776
Retakafuls' share of outstanding claims	130,507	84,433	214,940
Retakafuls' share of unearned contributions	169,169	2,837	172,006
Other assets and receivables	81,529	294,011	375,540
Bank balances and cash	69,988	21,962	91,950
	1,675,025	2,832,648	4,507,673
Liabilities and policyholders' fund			
Outstanding claims and family takaful reserve	296,665	261,933	558,598
Payable to Participants for unit-linked contracts	-	2,224,849	2,224,849
Unearned contributions reserve	281,185	41,855	323,040
Takaful balances payable	151,248	12,582	163,830
Other payables and accruals	127,632	191,794	319,426
Lease liabilities	4,517	3,747	8,264
Total liabilities	861,247	2,736,760	3,598,007
Policyholders' fund		-	-
Net assets employed	813,778	95,888	909,666
Financed by:			
Shareholders' equity			835,334
Non-controlling interest			74,332
			909,666

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 39. SUMMARY OF TECHNICAL PROVISIONS

	Asa	at 31 December 2021	,
	General takaful AED'000	Family takaful AED'000	Total AED'000
Gross reserves Reserve for outstanding claims (including IBNR) Family takaful reserves	324,096	98,703 152,151	422,799 152,151
Unearned contribution	266,124	61,632	327,756
	590,220	312,486	902,706
	As a General takaful AED'000	at 31 December 2021 Family takaful AED'000	Total AED'000
Net reserves Reserve for outstanding claims (including IBNR)	144,803	15,646	160,449
Family takaful reserves Unearned contribution	135,447	152,151 56,520	152,151 191,967
	280,250	224,317	504,567
	Asa	at 31 December 2020	ı
	General takaful AED'000	Family takaful AED'000	Total AED'000
Gross reserves	206.665	06.011	202 676
Reserve for outstanding claims (including IBNR) Family takaful reserves	296,665	96,011 165,922	392,676 165,922
Unearned contribution	281,185	41,855	323,040
	577,850	303,788	881,638
		at 31 December 2020	
	General takaful	Family takaful	Total
N	AED'000	AED'000	AED'000
Net reserves Reserve for outstanding claims (including IBNR)	166,158	11,578	177,736
Family takaful reserves Unearned contribution	112,016	165,922 39,018	165,922 151,034
Chedined contribution			
	278,174	216,518	494,692

The technical reserves above include reserves of Company and its subsidiaries. Reserves that relates to UAE have been computed by a qualified independent actuary appointed by the Group, except for unearned contribution that relates to General Takaful, which has been computed using an internal model. Reserves that relates to subsidiaries have been computed with respect to applicable territorial regulatory requirements.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 40. CLAIMS DEVELOPMENT

The Group maintains adequate reserves in respect of its takaful business in order to protect against adverse future claims experience and developments. The uncertainties about the amount and timing of claim payments are normally resolved within one year.

Takaful claims-gross Underwriting year (cumulative amounts)	2017 AED'000	2018 AED'000	2019 AED'000	2020 AED'000	2021 AED'000	Total AED'000
Development year 1	78,249	153,178	178,213	318,776	444,784	444,784
Development year 2	181,294	289,284	300,029	542,066	-	542,066
Development year 3	196,586	311,195	349,725	-	-	349,725
Development year 4	198,177	322,247	-	-	-	322,247
Development year 5	203,973	-	-	-	-	203,973
Current estimate of						
cumulative claims (A)	203,973	322,247	349,725	542,066	444,784	1,862,795
Cumulative payments to						
date (B)	(180,366)	(301,985)	(293,423)	(449,403)	(275,786)	(1,500,963)
•	23,607	20,262	56,302	92,663	168,998	361,832
Liability recognised in the Reserve in respect of years	s prior to 2016	part of the gross	s claim			60,967
Total reserve included in the claim (excluding family t			nancial position	n as part of the	gross	422,799
Takaful claims-net Underwriting year (cumulative amounts)	2017 AED'000	2018 AED'000	2019 AED'000	2020 AED'000	2021 AED'000	Total AED'000
Development year 1	38,577	69,703	83,810	146,491	178,574	178,574
Development year 2	81,228	130,661	128,165	246,279	170,374	246,279
Development year 3	87,352	134,192	142,828	240,277		142,828
Development year 4	88,474	139,803	142,020	_		139,803
Development year 5	90,360	-	_	_		90,360
Current estimate of	70,500					70,200
cumulative claims (A)	90,360	139,802	142,828	246,279	178,574	797,844
Cumulative payments to						
date (B)	(73,454)	(125,777)	(121,579)	(212,472)	(120,552)	(653,834)
					(120,002)	
	16,906	14,025	21,249	33,807	58,022	144,009
Liability recognised in the Reserve in respect of years				s part of net cla	iim	16,440
Total reserve included in the (excluding family takaful		l statement of fi	nancial positior	n as part of the	net claim	160,449

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 40. CLAIMS DEVELOPMENT (continued)

### Sensitivities

The general takaful claims provision is sensitive to the key assumptions. The analysis below is performed for reasonably possible movements in key assumptions with all other assumptions held constant showing the impact on liabilities and net income.

### **31 December 2021**

		Impact on gross liabilities* AED'000	Impact on net profit AED'000
Current claims	+10% -10%	+57,495 -57,495	+31,260 -31,260
31 December 2020			
		Impact on gross liabilities* AED'000	Impact on net profit AED'000
Current claims	+10% -10%	+55,860 -55,860	+34,366 -34,366

### 41. CLASSIFICATION OF FINANCIAL ASSETS AND FINANCIAL LIABILITIES

The table below shows a reconciliation between line items in the consolidated statement of financial position and categories of financial instruments.

31 December 2021	FVTPL AED'000	Available for-sale investments AED'000	Amortised cost AED'000	Total carrying amount AED'000
Financial assets				
Investments	59,534	63,495	436,037	559,066
Deposits	-	-	239,649	239,649
Participants' investments in unit- linked contracts	2,396,075			2,396,075
Deposits with takaful and retakaful companies	2,390,073		2,387	2,387
Contributions and takaful balance receivables	-	_	208,729	208,729
Other assets and receivables			59,654	59,654
Bank balances and cash	-	-	109,321	109,321
	2,455,609	63,495	1,055,777	3,574,881
Financial liabilities Payable to participants for unit-				
linked contracts	2,394,963	_	-	2,394,963
Takaful balances payable	_,0 > 1,5 00	_	205,662	205,662
Other payables	_	_	350,779	350,779
Lease liabilities	-	-	4,639	4,639
	2,394,963	<u> </u>	561,080	2,956,043

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 41. CLASSIFICATION OF FINANCIAL ASSETS AND FINANCIAL LIABILITIES (continued)

31 December 2020	FVTPL AED'000	Available for-sale investments AED'000	Amortised cost AED'000	Total carrying amount AED'000
Financial assets				
Investments	95,612	63,213	517,771	676,596
Deposits	-	-	202,828	202,828
Participants' investments in unit-				
linked contracts	2,228,346	-	-	2,228,346
Deposits with takaful and retakaful companies	-	-	2,406	2,406
Contributions and takaful balance receivables	-	-	213,404	213,404
Other assets and receivables	-	-	79,638	79,638
Bank balances and cash	-	-	91,950	91,950
	2,323,958	63,213	1,060,452	3,579,556
Financial liabilities				
Payable to participants for unit- linked contracts	2,224,849			2,224,849
Takaful balances payable	2,224,049	-	163,830	163,830
Other payables	-	_	279,572	279,572
Lease liabilities	_	_	8,264	8,264
Lease mannines				
	2,224,849	-	451,666	2,676,515

#### 42. FAIR VALUE OF FINANCIAL INSTRUMENT

The fair values of financial assets and financial liabilities that are traded in active markets are based on quoted market prices or dealer price quotations. For all other financial instruments, the Group determines fair values using other valuation techniques.

For financial instruments that trade infrequently and have little price transparency, fair value is less objective, and requires varying degrees of judgement depending on liquidity, concentration, uncertainty of market factors, pricing assumptions and other risks affecting the specific instrument.

The Group measures fair values using the following fair value hierarchy, which reflects the significance of the inputs used in making the measurements

Level 1: Quoted market price (unadjusted) in an active market for an identical instrument.

Level 2: Inputs other than quoted prices included within Level 1 that are observable either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques in which all significant inputs are directly or indirectly observable from market data.

Level 3: Inputs that are unobservable. This category includes all instruments for which the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments for which significant unobservable adjustments or assumptions are required to reflect differences.

Valuation techniques include net present value and discounted cash flow models, comparison with similar instruments for which market observable prices exist. Assumptions and inputs used in valuation techniques include risk-free and benchmark interest rates, credit spreads and other premium used in estimating discount rates, bond and equity prices, foreign currency exchange rates, equity and equity index prices and expected price volatilities and correlations.

The objective of valuation techniques is to arrive at a fair value measurement that reflects the price that would be received to sell the asset or paid to transfer the liability in an orderly transaction between market participants at the measurement date.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 42. FAIR VALUE OF FINANCIAL INSTRUMENT (continued)

Fair value hierarchy of assets and liabilities measured at fair value

The following table analyses assets and liabilities measured at fair value at the reporting date, by the level in the fair value hierarchy into which the fair value measurement is categorised. The amounts are based on the values recognised in the consolidated statement of financial position.

### As at 31 December 2021

Financial assets	Level 1 AED'000	Level 2 AED'000	Level 3 AED'000	Total AED'000
Financial asset at fair value through profit or loss Participants' investments in unit-				
linked contracts Shares and securities	59,534	2,396,075	- -	2,396,075 59,534
	59,534	2,396,075	-	2,455,609
Available for sale Mutual fund	-	62,561	-	62,561
Shares and securities	392	542	-	934
	392	63,103	-	63,495
Non-financial assets Investment properties		<u>-</u>	142,055	142,055
Financial liabilities Payable to Participants for unit- linked contracts	<u>.</u>	2,394,963	<u> </u>	2,394,963
As at 31 December 2020				
	Level 1 AED'000	Level 2 AED'000	Level 3 AED'000	Total AED'000
Financial assets				
Financial asset at fair value through profit or loss Participants' investments in unit-				
linked contracts Shares and securities	95,612	2,228,346	- -	2,228,346 95,612
	95,612	2,228,346	-	2,323,958
Available for sale		62.426		62.426
Mutual fund Shares and securities	412	62,426 375	-	62,426 787
	412	62,801	-	63,213
Non-financial assets Investment properties	-		139,534	139,534
Financial liabilities				
Payable to Participants for unit- linked contracts		2,224,849		2,222,849

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 42. FAIR VALUE OF FINANCIAL INSTRUMENT (continued)

The following table shows a reconciliation from the beginning balances to the ending balances for fair value measurement in Level 3 of the fair value hierarchy:

	2021 AED'000	2020 AED'000
Balance at 1 January	139,534	144,451
Purchases	-	-
Currency translation differences	(1,699)	(1,436)
Fair value movement	4,220	(3,481)
Balance at 31 December	142,055	139,534

### 43. RISK MANAGEMENT

The Group issues contracts that transfer either insurance risk or both takaful and financial risks. The Group does not issue contracts that transfer only financial risk. This section summarises these risks and the way the Group manages them.

### a) Introduction and overview

### Governance framework

The primary objective of the Group's risk and financial management framework is to protect the Group's shareholders from events that hinder the sustainable achievement of the set financial performance objectives. Key management recognises the critical importance of having efficient and effective risk management systems in place.

The Group is in the phase of establishing a risk management function with clear terms of reference from the Board of Directors, its committees and the associated executive management committees.

### Capital management framework

The Group has an internal risk management framework for identifying risks to which each of its business units and the Group as a whole are exposed, quantifying their impact on economic capital. The internal framework estimates indicate how much capital is needed to mitigate the risk of insolvency to a selected remote level of risk applied to a number of tests (both financial and non-financial) on the capital position of the business.

### Regulatory framework

Regulators are primarily interested in protecting the rights of the policyholders and monitor them closely to ensure that the Group is satisfactorily managing affairs for their benefit. At the same time, the regulators are also interested in ensuring that the Group maintains an appropriate solvency position to meet unforeseen liabilities arising from economic shocks or natural disasters.

The operations of the Group are also subject to regulatory requirements within the UAE. Such regulations not only prescribe approval and monitoring of activities, but also impose certain restrictive provisions to minimise the risk of default and insolvency on the part of the takaful companies to meet unforeseen liabilities as these arise.

### Asset liability management (ALM) framework

Financial risks arise from open positions in profit rate, currency and equity products, all of which are exposed to general and specific market movements. The main risk that the Group faces due to the nature of its investments and liabilities is the equity price risk. The Group manages these positions within an ALM framework that has been developed to achieve long-term investment returns in excess of its obligations under takaful and investment contracts.

The Group's ALM framework is also integrated with the management of the financial risks associated with the Group's other financial assets and liabilities not directly associated with takaful and investment liabilities.

The Group's ALM framework also forms an integral part of the takaful risk management policy, to ensure in each period sufficient cash flow is available to meet liabilities arising from takaful and investment contracts.

The Group is exposed to a range of financial risks through its financial assets, financial liabilities, retakaful assets and takaful liabilities. In particular, the key financial risk is that in the long-term its investment proceeds are not sufficient to fund the obligations arising from its insurance and investment contracts. The most important components of risk management includes takaful risk and financial risk

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 43. RISK MANAGEMENT (continued)

### b) Takaful risk

Takaful risk is where the Group agrees to indemnify the insured parties against happening of unforeseen future insured events. The frequency and severity of claims are the main risk factors. As per the practices adopted by the Group, actual claim amounts can vary marginally compared to the outstanding claim reserves but are not expected to have a material impact.

### Frequency and severity of claims

The frequency and severity of claims can be affected by several factors. The Group underwrites property, engineering, motor, miscellaneous accident, marines and personal accident classes. These classes of takaful are generally regarded as short-term takaful contracts where claims are normally intimated and settled within a short time span. This helps to mitigate takaful risk.

#### **Property**

For property takaful contracts, the main perils are fire damage and other allied perils and business interruption resulting there from.

These contracts are underwritten either on replacement value or indemnity basis with appropriate values for the interest insured. The cost of rebuilding or repairing the damaged properties, the time taken to reinstate the operations to its pre-loss position in the case of business interruption and the basis of takaful are the main factors that influence the level of claims.

### Engineering

For engineering takaful contracts, the main elements of risks are loss or damage to insured project works and resultant third party liabilities, loss or damage to insured plants, machinery and equipment and resultant business interruption losses. The extent of the loss or damage is the main factor that influences the level of claims.

#### Motor

For motor takaful contracts, the main elements of risks are claims arising out of death and bodily injury and damage to third party properties as well as that of insured vehicles.

The potential court awards for death and bodily injury and the extent of damage to properties are the key factors that influence the level of claims.

### Miscellaneous accident

For miscellaneous accident classes of takaful such as loss of money, infidelity of employees, personal accident, workmen's compensation, travel, general third party liability and professional indemnity are underwritten.

The extent of loss or damage and the potential court awards for liability classes are the main factors that influence the level of claims.

#### Marine

In marine takaful the main risk elements are loss or damage to insured cargo and hull due to various mishaps resulting in the total or partial loss claims. The extent of the loss or damage is the main factor that influences the level of claims.

### Family takaful contracts

Underwriting is managed at each business unit through a dedicated underwriting department, with formal underwriting limits and appropriate training and development of underwriting staff. The underwriting policy is clearly documented, setting out risks which are unacceptable and the terms applicable for non-standard risks.

Health selection is part of the Group's underwriting procedures, whereby contributions are charged to reflect the health condition and family medical history of the applicants. Pricing is based on assumptions, such as mortality and persistency, which consider past experience and current trends. Contracts including specific risks and guarantees are tested for profitability according to predefined procedures before approval.

Products are reviewed by the business units on an annual basis to confirm, or otherwise, that pricing assumptions remain appropriate. Analysis is performed on earnings and liability movements to understand the source of any material variation in actual results from what was expected. This confirms the appropriateness of assumptions used in underwriting and pricing.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 43. RISK MANAGEMENT (continued)

### b) Takaful risk (continued)

#### Retakaful risk

In line with other takaful and retakaful companies, in order to minimise net loss exposure arising from large claims, the Group, in the normal course of business, enters into agreements with other parties for retakaful purposes. Such retakaful arrangement provides for greater diversification of business, allow management to control exposure to potential losses arising from large risks, and provide additional capacity for growth.

To minimise its exposure to significant losses from reinsurers' insolvencies, the Group evaluates the financial condition of its reinsurers and monitors concentrations of credit risk arising from similar geographic regions, activities or economic characteristics of the reinsurers.

Assets, liabilities, income and expense arising from ceded retakaful contracts are presented separately from assets, liabilities, income and expense from the related takaful contract because the retakaful ceded contracts do not relieve the Group from its obligations and as a result the Group remains liable for the portion of outstanding claims reinsured to the extent that the retakaful fails to meet the obligations under the retakaful agreements.

#### Concentration of takaful risk

The Group has certain single takaful contracts which it considers as risks of high severity but very low frequency. The Group cedes substantial part of these risks and its net retention on any one single event is limited to AED 1 million (2020: AED 1 million).

#### Terms and conditions of takaful contracts

Takaful is based on uncertainty of event. As such the terms and conditions of takaful contracts varies but are normally based on the international guidance and policy wordings as followed by all takaful companies in the market.

Normally a takaful contract contains the coverage of the subject of takaful, the exclusions and obligations of the insured and the insurers. Deviations are reported forthwith to the insurer by the insured and any accident event to be reported immediately. Long tail business is generally that where the time period to ultimately finalise and settle claims could take a number of years.

The Group's estimates for reported and unreported losses and establishing resulting provisions and related retakaful recoverables are continually reviewed and updated, and adjustments resulting from this review are reflected in the consolidated statement of profit or loss. The process relies upon the basic assumption that past experience, adjusted for the effect of current developments and likely trends, is an appropriate basis for predicting future claims.

Reserving risks are addressed by ensuring prudent and appropriate reserving for business written by the Group, thus ensuring that sufficient funds are available to cover future claims. Reserving practises for the General Takaful and Individual Family Takaful Portfolio involve the use of actuarial analysis from an independent actuary.

### c) Financial risks

The Group has exposure to the following primary risks from its use of financial instruments:

- Credit risk,
- Liquidity risk,
- Market risk, and
- Operational risk.

### i) Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss to the other party by failing to discharge an obligation.

A credit risk policy setting out the assessment and determination of what constitutes credit risk for the Group has been established and policies and procedures are in place to mitigate the Group's exposure to credit risk. Compliance with the policy is monitored and exposures and breaches are regularly reviewed for pertinence and for changes in the risk environment.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 43. RISK MANAGEMENT (continued)

### c) Financial risks (continued)

### i) Credit risk (continued)

For all classes of financial assets held by the Group, other than those relating to retakaful contracts, the maximum credit risk exposure to the Group is the carrying value as disclosed in the consolidated financial statements at the consolidated financial position date.

Retakaful is placed with reinsures and retakaful companies approved by the management, which are generally international companies that are rated by international rating agencies or other GCC companies.

To minimise its exposure to significant losses from reinsurer and retakaful insolvencies, the Group evaluates the financial condition of its reinsures and retakaful companies and monitors concentrations of credit risk arising from similar geographic regions, activities or economic characteristics of the reinsures and retakaful companies.

At each reporting date, management performs an assessment of creditworthiness of reinsures and retakaful companies updates the retakaful purchase strategy, ascertaining suitable allowance for impairment if required.

The Group monitors concentrations of credit risk by sector and by geographic location.

Credit risk is controlled through terms of trade for receipt of contributions. Most of the counterparties are takaful companies that are generally not rated. However, they are selected on their standing in the market, rating, relationship experience and length of association. All retakaful counterparties are rated.

The carrying amount of financial assets represents the maximum credit exposure. The maximum exposure to credit risk at the end of the reporting period was as disclosed in Note 39.

### ii) Liquidity risk

Liquidity risk is the risk that the Group will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The Group's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Group's reputation.

Liquidity requirements are monitored on a daily basis and management ensures that sufficient funds are available to meet any commitments as they arise.

### Maturity profiles

The table below summarizes the maturity profile of the financial liabilities of the Group based on remaining undiscounted contractual obligations. Repayments which are subject to notice are treated as if notices were to be given immediately.

31 December 2021	Less than 180 days AED'000	180 days to 1 year AED'000	1-5 year AED'000	Over 5 year AED'000	No stated maturity AED'000	Total AED'000
Financial assets						
Investments	168,437	256,181	107,586	26,862	-	559,066
Deposits	77,027	49,737	102,885	10,000		239,649
Participants' investments in unit-linked contracts	-	-	-	-	2,396,075	2,396,075
Deposits with takaful and retakaful companies Contributions and takaful	-	2,387	-		-	2,387
balance receivables Other assets and	134,220	35,981	43,203	-		213,404
receivables	17,300	42,354	-	-	-	59,654
Bank balances and cash	109,321	-	-	-	-	109,321
_ 	506,305	386,640	253,674	36,862	2,396,075	3,579,556

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 43. RISK MANAGEMENT (continued)

### c) Financial risks (continued)

### ii) Liquidity risk (continued)

31 December 2021	Less than 180 days AED'000	180 days to 1 year AED'000	1-5 year AED'000	Over 5 year AED'000	No stated maturity AED'000	Total AED'000
Financial liabilities						
Payable to participants for						
unit-linked contracts	-	-	-	-	2,394,963	2,394,963
Takaful balances payable	75,027	120,802	9,833	-	-	205,662
Other payables and						
accruals	107,008	168,032	75,739	-	-	350,779
Lease liabilities	2,420		2,219			4,639
- -	184,455	288,834	87,791	-	2,394,963	2,956,043

The maturity profile of the financial assets and financial liabilities at the reporting date based on contractual repayment arrangements was as follows:

31 December 2020	Less than 180 days AED'000	180 days to 1 year AED'000	1-5 year AED'000	Over 5 year AED'000	No stated maturity AED'000	Total AED'000
Financial assets						
Investments	243,988	50,529	372,524	9,555	-	676,596
Deposits	63,620	42,877	86,331	10,000	-	202,828
Participants' investments in unit-linked contracts	1 -	-	-	-	2,228,346	2,228,346
Deposits with takaful and retakaful companies	-	2,406	-	-	-	2,406
Contributions and takaful balance receivables Other assets and	105,505	91,562	10,709	-	-	207,776
receivables	26,258	53,380	_	_	_	79,638
Bank balances and cash	91,950	-	-	-	<u>-</u>	91,950
- -	531,321	240,754	469,564	19,555	2,228,346	3,489,540
T						
Financial liabilities						
Payable to participants for unit-linked contracts					2,224,849	2,224,849
Takaful balances payable	71,448	18,477	73,905	<u>-</u>	2,224,047	163,830
Other payables and	71,110	10,177	73,903			105,050
accruals	32,640	117,432	129,500	-	-	279,572
Lease liabilities	3,791	-	4,473	-	-	8,264
	107,879	135,909	207,878	-	2,224,849	2,676,515

The Group's exposure to profit rate risk relates to its deposits. On 31 December 2021, deposits carried profit at the range of 0.18% to 0.58% per annum (2020: 0.4% to 0.9% per annum).

If profit rates had been 50 basis points higher/lower throughout the year and all other variables were held constant, the Group's profit for the year ended 31 December 2021 and equity as at 31 December 2021 would increase/decrease by approximately AED 2.18 million (2020: AED 2.93 million). The Group's sensitivity to profit rates has not changed significantly from the prior year.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 43. RISK MANAGEMENT (continued)

### c) Financial risks (continued)

#### iii) Market risk

Market risk is the risk that the value of a financial instrument will fluctuate as a result of changes in market prices, whether those changes are caused by factors specific to the individual security, or its issuer, or factors affecting all securities traded in the market. The Group limits market risk by maintaining a diversified portfolio and by continuous monitoring of developments in local equity and sukuk markets. In addition, the Group actively monitors the key factors that affect stock and sukuk market movements, including analysis of the operational and financial performance of investees.

### a. Currency risk

Currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates and arises from financial instruments denominated in a foreign currency. The Group's functional currency is the UAE Dirham.

The significant financial assets and liabilities exposed to currency risk in equivalent thousand of Dirham are as under:

31 December 2021	Financial assets AED'000	Financial liabilities AED'000	Net AED'000
Currency			
USD	502,358	(74,982)	427,373
EGP	378,438	(180,551)	197,887
CFA	122	(623)	(501)
DZD	263,551	(107,321)	156,230
Others	117,762	-	117,762
31 December 2020	Financial	Financial	
	assets	liabilities	Net
	AED'000	AED'000	AED'000
Currency			
USD	504,816	(68,200)	436,616
EGP	311,269	(126,224)	185,045
CFA	130	(856)	(726)
DZD	267,021	(141,853)	125,168
Others	134,191	-	134,191

#### Sensitivities

The analysis below is performed for reasonably possible movements in foreign exchange rate with all other assumptions held constant showing the impact on net profit or equity. The sensitivities carried out for subsidiaries only as the impact of currency risk on the Group's own assets and liabilities is considered insignificant.

31 December 2021	Change in exchange rates	Profit or loss AED'000	Other comprehensive income AED'000
Financial assets	+5% -5%	:	+63,112 -63,112
Financial liabilities	+5% -5%	<u>.</u>	+18,174 -18,174
31 December 2020	Change in exchange rates	Profit or loss AED'000	Other comprehensive income AED'000
Financial assets	+5% -5%	-	+60,871 -60,871
Financial liabilities	+5% -5%	-	+16,857 -16,857

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 43. RISK MANAGEMENT (continued)

#### c) Financial risks (continued)

### (b) Equity price risk

Equity price risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices (other than those arising from profit rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market.

The Group's price risk policy requires it to manage such risks by setting and monitoring objectives and constraints on investments, diversification plans, limits on investments in each country, sector and market and careful and planned use of derivative financial instruments.

### Sensitivities

The analysis below is performed for reasonably possible movements in equity prices with all other assumptions held constant showing the impact on net profit or equity.

31 December 2021	Change in equity prices Profit or loss AED'000		Other comprehensive income AED'000
	+10% -10%	+5,953 -5,953	+6,350 -6,350
31 December 2020	Change in equity prices	Profit or loss AED'000	Other comprehensive income AED'000
	+10% -10%	+9,561 -9,561	+6,321 -6,321

### Coronavirus (COVID-19) outbreak and its impact on the Group

With the rapid development of the coronavirus disease (COVID-19) outbreak, the world economy entered a period of unprecedented health care crisis that has already caused considerable global disruption in business activities and everyday life. Certain countries including the United Arab Emirates (UAE) have adopted extraordinary and economically costly containment measures and have required companies to limit or even suspend normal business operations.

Management has considered the unique circumstances and the risk exposures of the Group that could have a material impact on the business operations and has concluded that the main impacts on the Group's profitability/liquidity position may arise from:

- recoverability of contribution and takaful balances receivable,
- unavailability of personnel,
- reduction in gross contribution due to non-renewal of policies,
- provision for outstanding claims and claims incurred but not reported,
- fair value measurement of financial instruments and investment properties held by the Group.

Based on the above consideration, management has concluded that there is no significant impact on the Group's profitability position as at reporting date. The Group has implemented business continuity plan that includes all the procedures and protocols during these current situations. Remote working plans were initiated, and measures were taken to ensure uninterrupted business.

Further, the Group has performed stress testing as required by the Insurance Authority of UAE approved by the Board of Directors, who are satisfied that the Group will continue to operate as a going concern. Accordingly, these financial statements have been prepared on a going concern basis. Management will continue to monitor the situation and, will take necessary and appropriate actions on a timely basis to respond to this unprecedented situation.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

#### 44. CAPITAL RISK MANAGEMENT

The Group's objectives when managing capital are:

- To comply with the capital requirements required by the UAE Federal Law No. (6) of 2007 regarding the Establishment of the Insurance Authority and Insurance Operations.
- To safeguard the Group's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- To provide an adequate return to shareholders by pricing takaful contracts commensurately with the level of risk.

In UAE, the local takaful regulator specifies the minimum amount and type of capital that must be held by the Group in addition to its takaful liabilities. The minimum required capital (presented below) must be maintained at all times throughout the year. The Group is subject to local takaful solvency regulations with which it has complied during the year.

The below summaries the minimum regulatory capital of the Group and the total held.

	2021 AED'000	2020 AED'000
Minimum regulatory capital	100,000	100,000
Total shareholders' equity	767,487	835,334

The UAE Insurance Authority has issued a Resolution No. 42 for 2009 setting the minimum subscribed or paid up capital of AED 100 million for establishing takaful companies and AED 250 million for re-insurance companies. The resolution also stipulates that at least 75 percent of the capital of the takaful companies established in the UAE should be owned by UAE or GCC national individuals or corporate bodies. The Group is in compliance with these requirements.

### 45. FEES AND PENALTIES

During the year ended 31 December 2021, Group has paid fees and penalties amounting to AED 22,503 (2020: AED 87,520).

### 46. DIVIDEND

At the general assembly meeting held on 14 October 2020, the Shareholders approved an interim cash dividend of 3 fils per share amounting to AED 35.65 million for the year 2020.

At the annual general meeting held on 18 April 2021, the Shareholders approved a cash dividend of 8.25 fils per share. Dividend for ordinary shares is amounting to AED 98.04 million for 2020 (2020: AED 35.65 million for 2019).

### 47. CAPITAL RISK MANAGEMENT

The solvency regulations identify the required Solvency Margin to be held on consolidated basis in addition to insurance liabilities.

The Solvency Margin (presented in the table below on consolidated basis) must be maintained at all times throughout the year/period. The Company is subject to solvency regulations which it has complied with during the period. The Company has incorporated in its policies and procedures the necessary procedures to ensure continuous and full compliance with such regulations.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

As at 31 December 2021

### 47. CAPITAL RISK MANAGEMENT (continued)

The table below summarises the consolidated Minimum Capital Requirement ("MCR"), Minimum Guarantee Fund and Solvency Capital Requirement of the Company and the total capital held at the Company level to meet the required Solvency Margins in line with the requirements of the UAE Insurance Authority.

	30 September 2021 AED'000	31 December 2020 AED'000
Minimum Capital Requirement (MCR)	100,000	100,000
Solvency Capital Requirement (SCR)	295,225	275,786
Minimum Guarantee Fund (MGF)	121,347	115,063
Basic Own Funds	(80,299)	289,313
MCR Solvency Margin (deficit)/surplus	(180,299)	189,313
SCR Solvency Margin (deficit)/surplus	(375,524)	13,527
MGF Solvency Margin (deficit)/surplus	(201,646)	174,250

Solvency will increase by AED 258 million, as restricted cash at bank was released as per court orders, subsequent to the year ended 2021.

### 48. SUBSEQUENT EVENTS

In 2020, a bank (previously related party) has filed legal claim against the Group seeking to obligate the Group to pay a net sum of AED 258 million after setting off investment property amounting to AED 85 million and available for sale investments amounting to AED 54 million against the alleged loan granted to the Group amounting to AED 395 million during the year 2008. In 2021, the above claim was dismissed by the court in the first instance stage.

Upon an application filed by the bank, a Performance Order was issued by the Court against the Company for an amount of approx. AED 258 million. The Company has appealed this Performance Order, as at reporting date, Appeal court of Dubai has issued its judgement refuting the letter of demand and cancelling the legal actions taken against the Group, accordingly the above-mentioned bank accounts totaling AED 258 million is released as per court order and also following aforementioned investment property and available for sale investments to recovered respectively.

Fair value of the Group's investment in shares amounting to AED 49.9 million (2020: AED 72.7 million) pertaining to Salama Cooperative Insurance Company is impacted due to accumulated losses crossing over and above the prescribed regulatory limits in KSA. As per recommendation by the Board of Directors of Salama Cooperative Insurance Company, the company is expected to reduce their 60% of capital, subject to approval of regulators and extra ordinary general assembly meeting.

### 49. APPROVAL OF THE CONSOLIDATED FINANCIAL STATEMENTS

The consolidated financial statements were approved by the Board of Directors and authorized for issue on 29 March 2022.



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